

State of the District

President Mark Doyle

May 6, 2026



Our Mission

To enhance quality of life by delivering safe, reliable and cost-effective natural gas and water, essential for today and future generations.

Our Vision

Surpass customer expectations while committing to the growth of a vibrant community.



CC2 Completed





CC1 Renovations

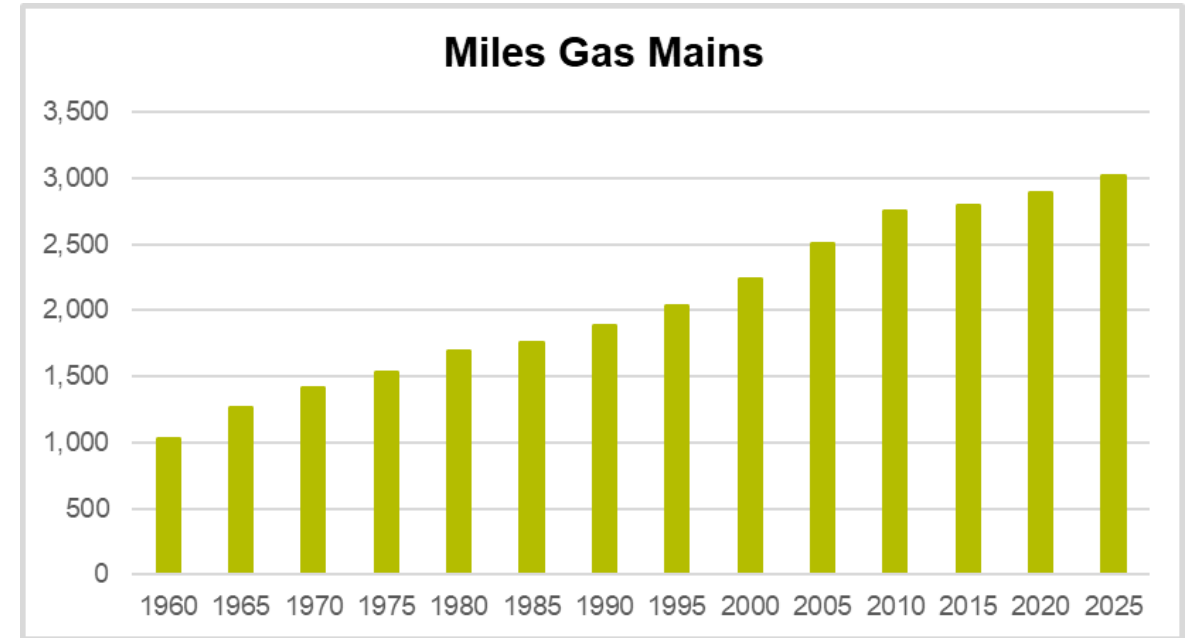
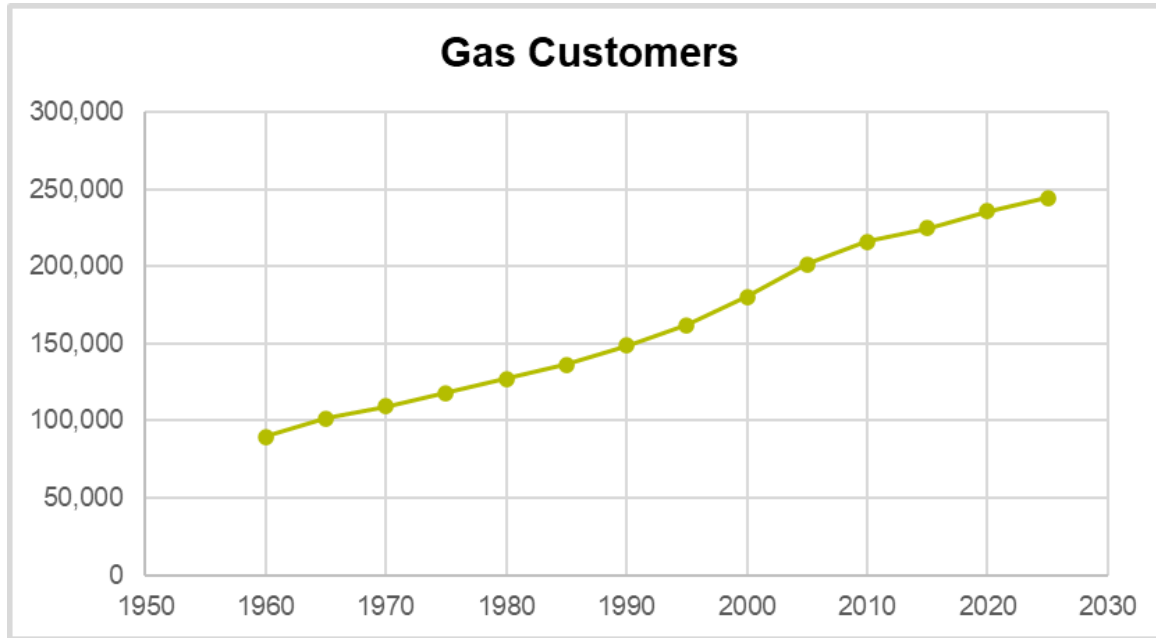


Investing in Facilities



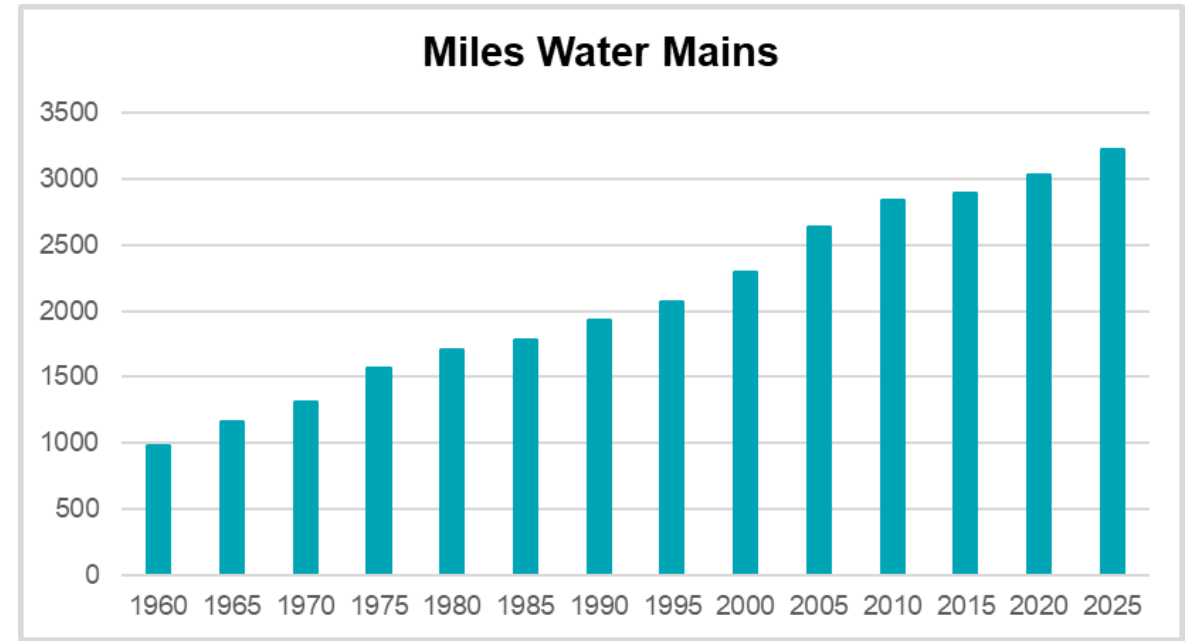
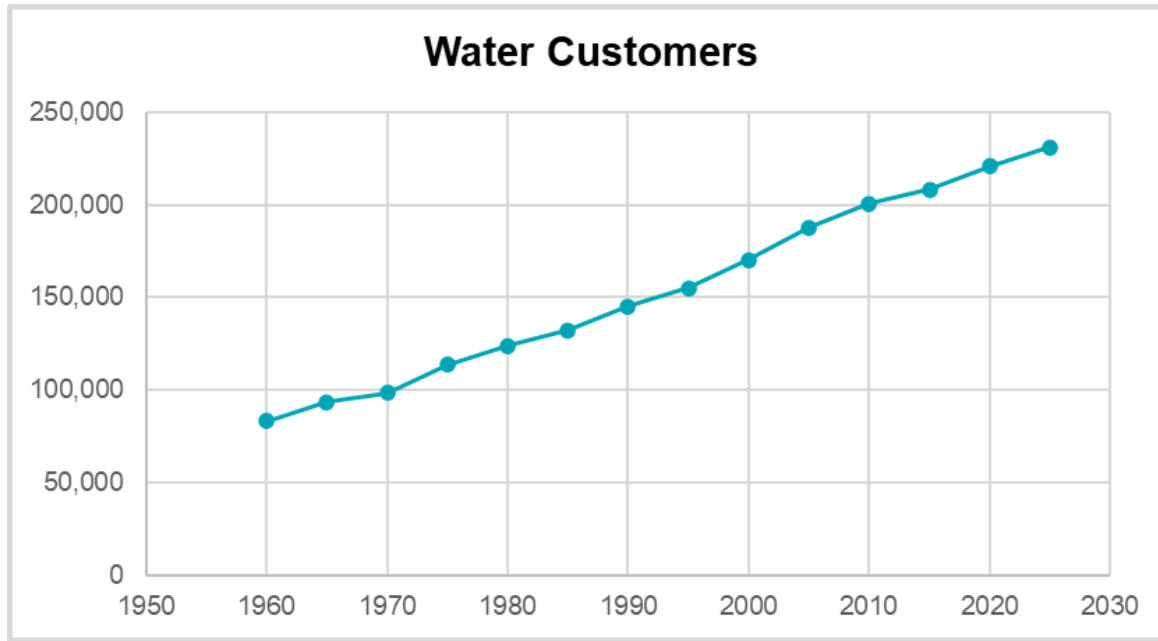
Economic Growth

Gas System Growth Since 1960



Note: We generally add 2,000 gas meters per year to our system.

Water System Growth Since 1960



Note: We generally add 2,000 water meters per year to our system.

Demand Side Management



MON	TUE	WED	THU	FRI	SAT or SUN
ODD ADDRESS	EVEN ADDRESS	ODD ADDRESS	EVEN ADDRESS	ODD ADDRESS	EVEN ADDRESS



Lead Service Line Replacement Program

Infrastructure Replacement

GAS

2.1 Miles

of cast iron gas mains
completed

WATER

15.5 Miles

of high-risk water
mains replaced

Public Safety

31.5%

**Decrease in gas
emergency response
time since 2015.**

Water Bonds Affirmed

AA+ S&P Global
February 2026

Aa2 Moody's
February 2026

Gas Bonds Affirmed

AA+ S&P Global
March 2025

AA+ Fitch
September 2025

2.9%

Net increase on their combined natural gas and water bill. This equates to \$33.06 annually.

Rate Impacts

1.8%

Net increase on their combined natural gas bill. This equates to \$11.89 annually.

4.5%

Net increase on their combined water bill. This equates to \$21.17 annually.

Affordability Index

1.	Reno, NV
2.	Memphis, TN
3.	Indianapolis, IN
4.	Omaha, NE
5.	Oklahoma City, OK
6.	Las Vegas, NV
7.	Springfield, MO

4th
LOWEST
GAS RATES

11.	St. Louis, MO
12.	Charlotte, NC
13.	Jackson, TN
14.	Omaha, NE
15.	Denver, CO
16.	San Antonio, TX
17.	Nashville, TN

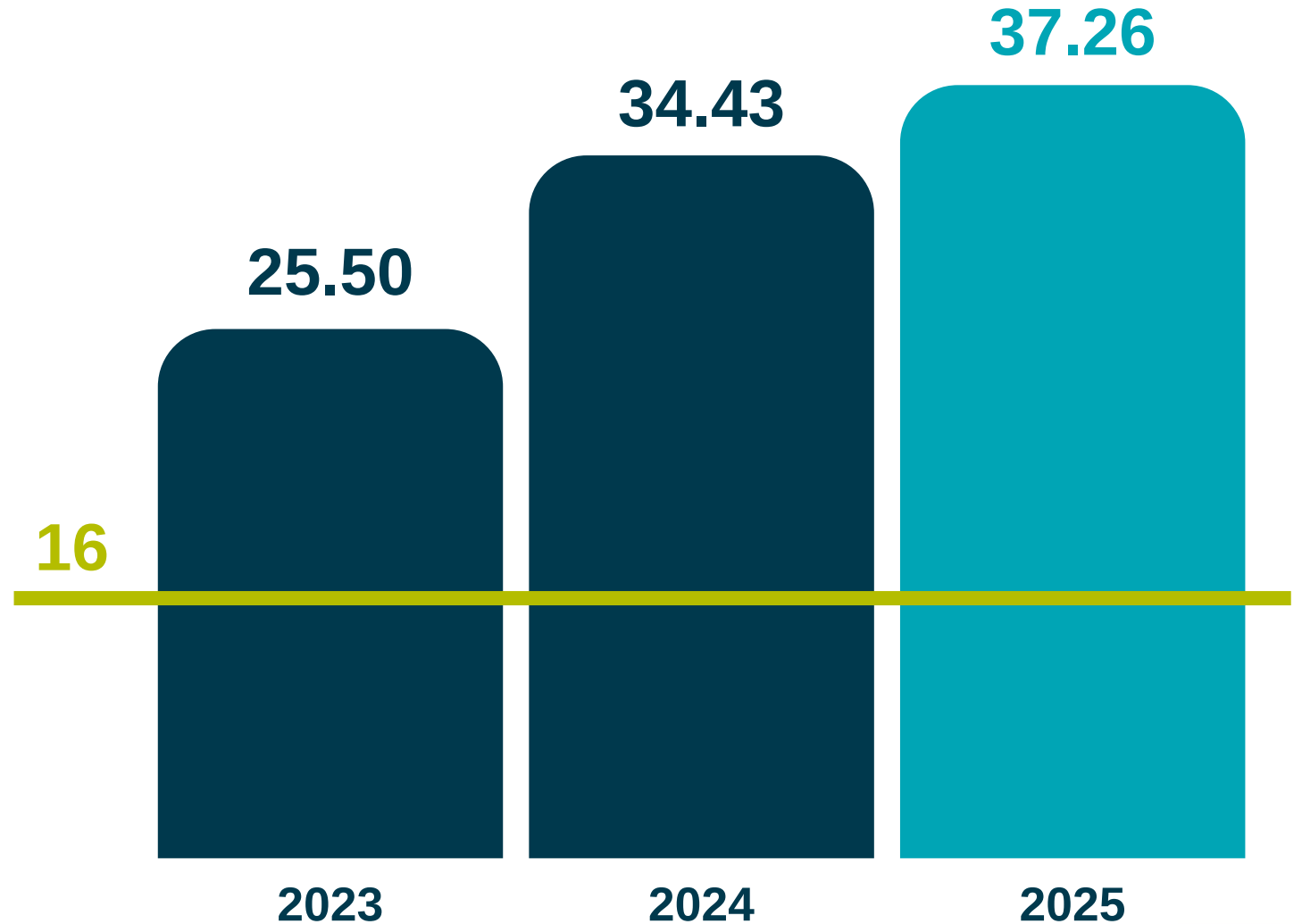
14th
LOWEST
WATER RATES

Memphis Gas, Light and Water 2025 Utility Bill Comparison Survey **Among 40 U.S. Utilities.**

Customer Satisfaction

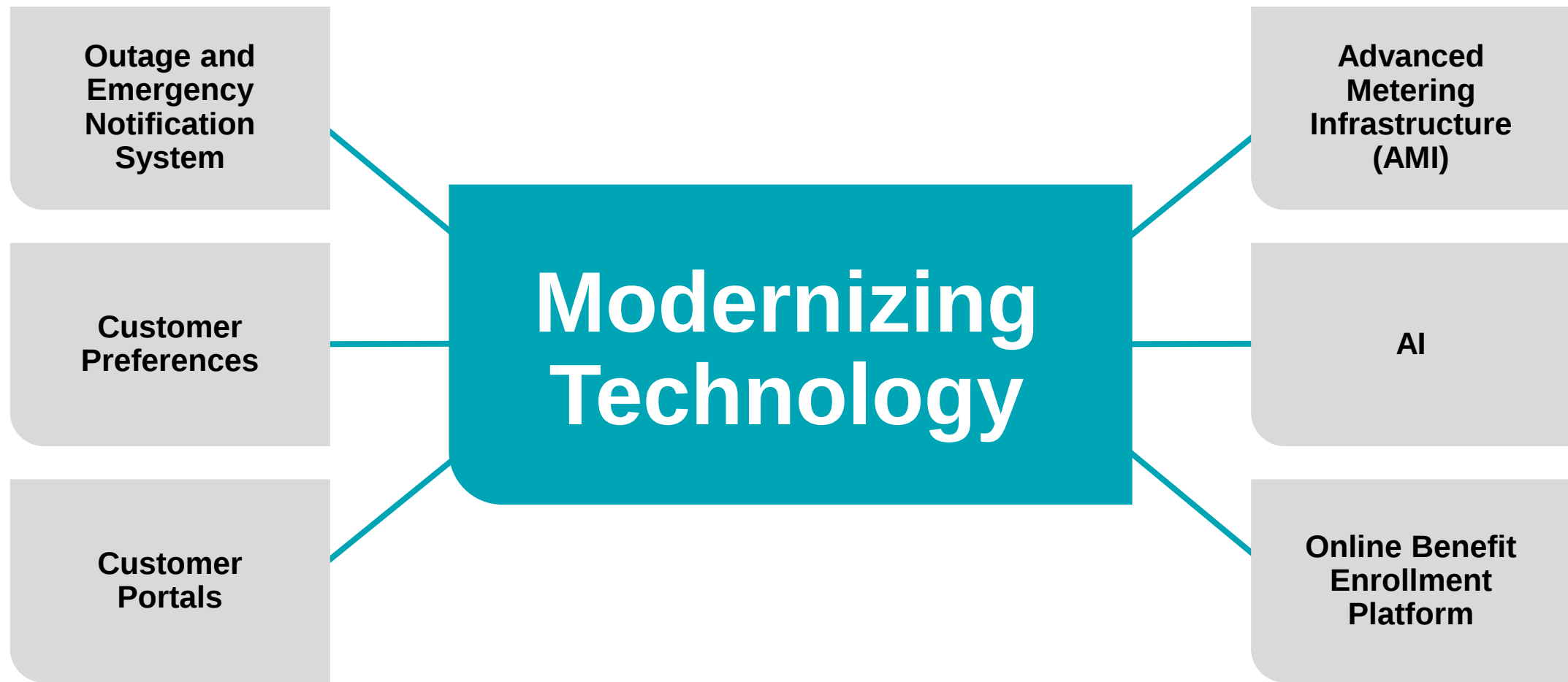
Average Customer Satisfaction Score Among U.S. Utilities

Data from the Qualtrics XM Institute





Environmental Sustainability of Natural Gas





Community Outreach & Impact

114 volunteers = 366 Hours





Supporting Our Community



Industry Recognition



2025 Torch Award for Ethics
Better Business Bureau
Midwest Plains



2025 Green Fleet Award
NAFA Fleet Management
Association



2025 Locator of the Year
Larry Moyers
Nebraska 811/One Call
Concepts



METROPOLITAN

UTILITIES DISTRICT