

June 2026

If you are a tenant, please provide a copy of this notice to the property owner. Our records are based on account information and may not indicate current ownership or occupancy.

Si desea más información acerca este proyecto en español, por favor llame al  
**402.554.6666**



## GAS INFRASTRUCTURE REPLACEMENT

This project may require the replacement of your gas service line and meter to your home or business, all at no cost to you.

1

### LOCATE UTILITIES AND COORDINATE NEW GAS METER LOCATION **PRE-WORK**

A technician from M.U.D. will be marking utilities with flags or paint. For the safety of everyone, please do not remove these flags or markings. The technician will also coordinate with you regarding the location of the new gas service and meter for your home or business. All inside gas meters will be relocated to the outside.

2

### DIG EXCAVATIONS

Excavations of various sizes will be dug to access the existing gas mains and services. In general, the larger holes located at street corners will remain open for longer periods of time to allow for final connections to be made at the end of the work.

3

### INSTALL NEW GAS MAIN

The crew plans to install the main underground and beneath driveways. If necessary, portions of driveways may be impacted during this work, but they will be fully restored.

4

### RECONNECT INDIVIDUAL GAS SERVICES

Each individual gas service will be reconnected to the new gas main, which will require a brief temporary gas service interruption, typically lasting four hours or less. During this time, any gas-powered appliances – such as stoves, water heaters, and furnaces/boilers – will be unavailable. After service is restored, a technician will relight all gas pilots. You will be notified in advance of any planned service interruption.

5

### ABANDON OLD GAS MAIN

After the gas main installation and service reconnection work is completed, the old gas mains will be cut off and taken out of service. This process will require one or more large excavations at various locations within the project area.

6

### RESTORATION

Lawns, landscaping, sidewalks, driveways, and streets will be restored at the end of the project and/or as weather permits.

### WHY

- Investing in your neighborhood by replacing the gas mains in your area.
- Part of M.U.D.'s Infrastructure Replacement Program.

### WHEN AND HOW LONG

Construction for this project is scheduled to begin this Fall 2026. However, our technician will need to begin pre-work now (see the area outlined in red in the first column). Given the size of the project, we anticipate the overall duration to continue into 2028.

### TRAFFIC AND PARKING

Possible lane restrictions may occur, and street parking may be limited. For the safety of everyone, please slow down when driving through the area.

### APPOINTMENTS Requiring Access to Your Home or Business

Up to three appointments may be required. The first visit will be to coordinate the location of the new gas service and meter. Additional visits may include:

- Reconnecting your gas meter (M.U.D.)
- Relighting gas pilots in your home or business (M.U.D.)
- Inspecting the sewer lateral service (Backlund Plumbing or Zoom Drain will contact you. This required inspection is provided at no cost to you.)

**You will be contacted in the future to schedule these appointments.** We strive to accommodate your schedule and will work with you to find a convenient time.

### IMPORTANT TO NOTE

Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. If you are not home, please watch for notifications on your door regarding appointments. All gas services must be switched to the new main in a timely manner before the old main can be taken out of service. We appreciate your cooperation.

YOUR APPOINTMENT CONTACT  
SR. CUSTOMER SERVICE TECHNICIAN  
**CALEB at 402.504.0039**



Project questions and concerns may also be directed to:  
Tina Gutschenritter 402.504.7770  
Email: [Customer\\_Engagement@mudnebr.com](mailto:Customer_Engagement@mudnebr.com)  
Hours of operation are Monday – Friday 7:30 a.m. – 4:00 p.m.  
For urgent issues outside of these hours, please call 402.554.7777.

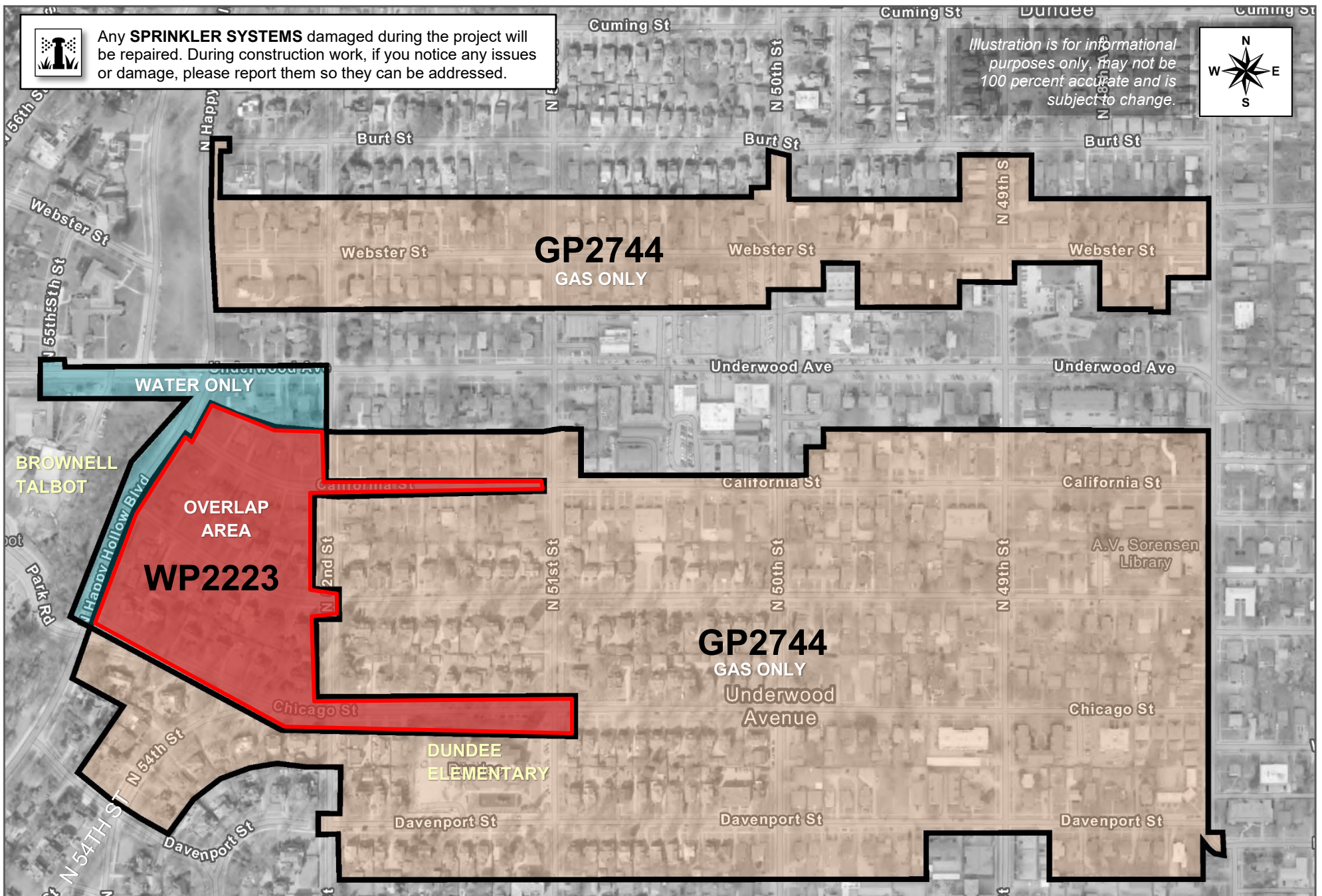


Scan to watch a video  
on what to expect during an  
infrastructure replacement project



Any **SPRINKLER SYSTEMS** damaged during the project will be repaired. During construction work, if you notice any issues or damage, please report them so they can be addressed.

Illustration is for informational purposes only. May not be 100 percent accurate and is subject to change.



## METROPOLITAN UTILITIES DISTRICT

We currently have two projects scheduled within the same area. While the project boundaries overlap, the work is not occurring simultaneously. We included both projects to show the full area that may be impacted by the gas and water improvements.

**GP2744** future **GAS** main replacement project anticipated to begin late Summer or Fall 2026 | construction by M.U.D. | a technician will soon begin visiting with each customer

**WP2223** current **WATER** main replacement project started May 2026 | construction by M.U.D. contractor, Heimes Corporation