

**Galvanized
Water Service Line Notification**

CURRENT RESIDENT

This is a notification to all persons served by Metropolitan Utilities District (M.U.D.) at this service address.

M.U.D. is committed to providing safe, reliable and cost-effective water to your home. The Environmental Protection Agency (EPA) requires all water systems to notify both the person who owns the home and the people living in the home who have a water service line made of galvanized steel requiring replacement. If you own the home and reside at the property, you may receive multiple notifications with this information.

Lead is NOT present in M.U.D.'s source (raw) water, the finished water that leaves our production plants or in the water in our distribution system (mains). Having a water service line made of galvanized steel does not necessarily mean you have elevated levels of lead in your water. However, customers who own a water service line made of galvanized steel or have plumbing that includes lead solder may have lead entering the drinking water through the corrosion of plumbing materials. Per the EPA there is no safe level of lead in drinking water.

On the back of this letter you will find information about the health effects of lead, steps you can take to minimize exposure and information about the M.U.D. Lead Service Line Replacement Program: **Detect. Correct. Protect.** M.U.D. will **detect** where all lead service lines are in our system, **correct** the issue by replacing these lines at no direct cost to homeowners and **protect** our customers from lead in drinking water. M.U.D. anticipates this project will take 10 years. *M.U.D. will notify you when it's time for a replacement.* While M.U.D. is replacing lead and galvanized service lines to mitigate potential health concerns to our customer-owners, the water service line remains the responsibility of the property owner.

What you can do right now:

1. We invite you to participate in our **recurring six-month** water testing program. This program ensures you stay informed about your drinking water's quality, giving you peace of mind and confidence in every glass. (Space is limited.) To secure your spot, please call **402.504.7029** or email us at lead@mudnebr.com. If you are not selected or choose not to participate, a one-time lead test kit is available upon request. (Call, email or scan the QR code to the right to request a kit.)
2. M.U.D will provide a complimentary filtered water pitcher certified to remove lead from your drinking water and replacement filters when needed, upon request. (Call, email or scan the QR code to the right to request a water pitcher.)
3. Update your phone number and emails so when the time comes, we can reach you



If you have any questions or concerns, our contact information is on the back page of this letter.

Respectfully,
Metropolitan Utilities District

What are the health effects of lead?

Exposure to lead in drinking water can cause serious health effects in all age groups. Infants and children can have decreases in IQ and attention span. Lead exposure can lead to new learning and behavior problems or exacerbate existing learning and behavior problems. The children of women who are exposed to lead before or during pregnancy can have increased risk of these adverse health effects. Adults can have increased risks of heart disease, high blood pressure, kidney or nervous system problems.

What are the sources of lead in drinking water?

Lead may enter the drinking water through homeowner-owned lead service lines, older faucets that have brass parts containing small amounts of lead or plumbing that includes lead solder.

What are the causes of elevated lead levels?

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. When these lines are disturbed or corrode, leaching of lead into the drinking water may occur. M.U.D is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home.

What are the steps you can take to reduce exposure to lead in drinking water?

You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk.

- Lead levels increase over time as water sits in lead-containing plumbing materials and regular water usage in the building can reduce lead levels in drinking water. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes.
- Do not use hot water from the tap for drinking, cooking or preparing baby formula.
- Boiling water does not reduce lead levels.
- Regularly clean the aerators (screens) in your faucets.
- You may choose to have your child(ren)'s blood tested for lead. For more information, residents inside Sarpy, Washington, and Saunders counties, should consult your physician. Residents inside Douglas County may contact the Health Department at 402.444.7825 or consult your physician.

If you are concerned about lead in your water and wish to have your water tested, please call M.U.D. at 402.504.7029 between the hours of 7:30 a.m. - 4:00 p.m., Monday - Friday, or email us at lead@mudnebr.com.

How can I see if my home has a lead service line?

For more information on M.U.D.'s service line inventory please visit our interactive map at mudomaha.com/lead. If you disagree with the material categorization of your service line listed in the inventory, please contact us using the contact information provided above.

What programs does M.U.D. have to assist with replacement of these service lines?

Detect. Correct. Protect.

The M.U.D. Lead Service Line Replacement Program is a multi-year plan to replace all lead service lines at no direct cost to the homeowner. Priority will be given to areas with high concentration of lead service lines, underserved neighborhoods and collaboration with city projects to minimize disruption to streets. M.U.D. currently replaces all lead service lines when they are disturbed through our normal course of business or during Infrastructure Replacement projects. Please visit our website for more information.

More information on lead in drinking water, testing methods and steps you can take to minimize exposure is available at epa.gov/safewater/lead.

For more information on the Detect. Correct. Protect. Lead Service Line Replacement Program, request a water pitcher or a water test kit, and to update your contact information, please call **402.504.7029**, email lead@mudnebr.com or scan the QR Code.

