

April 2026

If you are a tenant, please provide a copy of this notice to the property owner. Our records are based on account information and may not indicate current ownership or occupancy.

Si desea más información acerca este proyecto en español, por favor llame al **402.554.6666**



## GAS INFRASTRUCTURE REPLACEMENT

This project may require the replacement of your gas service line and meter to your home or business, all at no cost to you.

1

### LOCATE UTILITIES AND COORDINATE NEW GAS METER LOCATION

A technician from M.U.D. will be marking utilities with flags or paint. For the safety of everyone, please do not remove these flags or markings. The technician will also coordinate with you regarding the location of the new gas service and meter for your home or business. All inside gas meters will be relocated to the outside.

2

### DIG EXCAVATIONS

Excavations of various sizes will be dug to access the existing gas mains and services. In general, the larger holes located at street corners will remain open for longer periods of time to allow for final connections to be made at the end of the work.

3

### INSTALL NEW GAS MAIN

The crew plans to install the main underground and beneath driveways. If necessary, portions of driveways may be impacted during this work, but they will be fully restored.

4

### RECONNECT INDIVIDUAL GAS SERVICES

Homes and businesses will be reconnected to the new main. This will include a brief temporary gas service interruption, typically lasting four hours or less. During this time, any gas-powered appliances – such as stoves, water heaters, and furnaces/boilers – will be unavailable. After service is restored, a technician will relight all gas pilots. You will be notified in advance of any planned service interruption.

5

### ABANDON OLD GAS MAIN

After the gas main installation and service reconnection work is completed, the old gas mains will be cut off and taken out of service. This process will require one or more large excavations at various locations within the project area.

6

### RESTORATION

Lawns, landscaping, sidewalks, driveways, and streets will be restored at the end of the project and/or as weather permits.

### WHY

- Investing in your neighborhood by replacing the gas mains in your area.
- Part of M.U.D.'s Infrastructure Replacement Program.

### WHEN AND HOW LONG

Construction for this project is scheduled to begin at the end of this month and is anticipated to take two months.

### TRAFFIC AND PARKING

Possible lane restrictions may occur, and street parking may be limited. For the safety of everyone, please slow down when driving through the area.

### APPOINTMENTS Requiring Access to Your Home or Business

Up to three appointments may be required. The first visit will be to coordinate the location of the new gas service and meter. Additional visits may include:

- Reconnecting your gas meter (M.U.D.)
- Relighting gas pilots in your home or business (M.U.D.)
- Inspecting the sewer lateral service (Backlund Plumbing or Zoom Drain will contact you. This required inspection is provided at no cost to you.)

**You will be contacted in the future to schedule these appointments.** We strive to accommodate your schedule and will work with you to find a convenient time.

### IMPORTANT TO NOTE

Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. If you are not home, please watch for notifications on your door regarding appointments. All gas services must be switched to the new main in a timely manner before the old main can be taken out of service. We appreciate your cooperation.

*Project questions and concerns may be directed to:*

Tina Gutschenritter 402.504.7770

Email: [Customer\\_Engagement@mudnebr.com](mailto:Customer_Engagement@mudnebr.com)

Customer Engagement hours: Monday – Friday, 7:30 a.m. – 4:00 p.m.

For after-hours urgent issues, please call 402.590.1677



Scan to watch a video on what to expect during an infrastructure replacement project



Chicago St

Chicago St

Underwood Avenue

Dundee

N 51st St

N 50th St

Davenport St

Davenport St

Capitol Ave

Capitol Ave

N 50th St

Montessori Learning Center of Dundee

METROPOLITAN UTILITIES DISTRICT

**GP2938**

Dodge St

Dodge St

Dodge St

Dodge St