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DETECT. CORRECT. PROTECT.
LEAD SERVICE LINE (LSL) REPLACEMENT PROGRAM

Thank you for being a valued Metropolitan Utilities District (M.U.D.) customer and working with us to get your LSL replaced. M.U.D. appreciates your cooperation with helping us provide safe, reliable and cost-effective water to your home.

BEFORE LSLs CAN BE REPLACED

1. M.U.D. is working to replace all customer-owned water service lines made of lead or galvanized piping. This property has one of these lines, which needs to be replaced and is part of an upcoming project.
2. M.U.D. personnel or an M.U.D. contractor will come to the property or call to schedule an appointment to replace the service line.
Access to the property and inside the home will be needed to complete the work. *If you do not want your contact information shared with our contractor, please call M.U.D. using the phone number below.*
3. **All work will be done at no cost to the homeowner.**

DURING LSL REPLACEMENT

1. The contractor and crew will dig up areas in the street, the curb, and/or your yard to access the pipes underground.
2. The existing LSL is being replaced with a new copper line. The new line is connected to the M.U.D. water main at one end and your house plumbing at the other.
3. The contractor tests the new line and runs water through to flush out possible debris and lead particles that may have broken loose during the replacement process.
4. Once the work begins on your street, the project duration will be about one to two weeks.
5. Streets, sidewalks, lawns, and landscaping may be affected; however, all will be restored at the end of the project and as weather permits. **Once seeding and matting is placed in the yard, you will be responsible for watering and maintaining the new grass.**
6. There may be possible lane restrictions in the street, but residents will be able to get in and out of their properties. Parking on the street is not recommended and may be restricted during the project due to the work being performed.

AFTER LSL REPLACEMENT

1. Once the LSL has been replaced and water has been restored to your home, you will need to conduct a one-time flushing process.
Please see the enclosed brochure for flushing instructions.
2. For six months following replacement, run water through the plumbing in your home for two minutes each morning (or after any period of no water use for six hours or more) before drinking or cooking. This can be done by taking a shower, running the dishwasher, or running cold water through the faucet.
3. The Environmental Protection Agency (EPA) recommends you use a water pitcher for drinking and cooking for the next six months. This will filter out any possible lead particles that may have come loose when the work was completed and was captured in the internal plumbing. **A pitcher with a six-month filter will be given to the resident of the home, courtesy of M.U.D.**
4. The contractor will return to restore the holes in the yard, sidewalk, and street to pre-work conditions with seeding, concrete, paving or a combination of all three. Complete restoration work may take several weeks, or longer depending on weather.
5. The EPA recommends re-testing your water for lead three to six months after replacement. Please call M.U.D. to request this appointment at your earliest convenience. The test will be performed at no cost to the property owner.

IMPORTANT INFORMATION

While M.U.D. is replacing lead and galvanized service lines to mitigate potential health concerns to our customer-owners, the water service line remains the responsibility of the property owner.