

# M.U.D. DEFAULT FEES

## TURN ON or TURN OFF Charges

Regular, Read & Leave On, M.U.D. Tech comes out to read meters(s)	
Regular, Turn- On, Next Day M.U.D. Tech comes out to read and Turn-on	
Priority Service Turn-on Same Day — M.U.D. Tech come out to read and Turn-on	
Regular, Customer read, No M.U.D. Trip & No Pro-rate	
Pre-Authorized M.U.D. reads — Defaults	
Pre-Authorized-Owner reads	
Default Notification/Revert Letter Additional	
Unauthorized Turn on by customer/default	

## Apartment Ownership

Per Turn-on	
Maximum per apartment address	
Turn-on Charge, same day/next day CNP (Restore after non-payment)	
Damage to Gas/Water Meter Lock	
Monthly Manual Read Fee — New Customers electing not to have their meter changed to ERTS	

## REPEAT CGI (Could not get in) CHARGES

First trip, if CGI	No Charge
Second trip, if CGI	
Subsequent trip, if CGI - each additional trip	

A customer will be billed a repeat CGI charge when a M.U.D. Tech did not get access on the first or second trip and ONLY when the M.U.D. Tech has met their appointment time within a four-hour time frame.

## Water Stop Box Shut Off Requests

Emergency turn off	No Charge
Customer's convenience turn on/turn off	
Turn on following emergency	
Locating Water Stop Box	T&M
Tracing out Waterlines-Commercial	T&M

For same day turn on for any other account other than for CNP (Restore after non-payment) accounts, it is \_\_\_\_\_ and \_\_\_\_\_ for the next day. If a default's tenant has been turned off for non-payment, the default evicts that tenant, and then wants the services turned back on into their name; it is \_\_\_\_\_ for same day or and \_\_\_\_\_ charge for next day as M.U.D. has to send out a technician to get into the property to restore the service(s).

If a customer is turned off for non-payment, the turn on fee is \_\_\_\_\_ whether it is the same day or the next day.



**mudomaha.com**

FORM 2026 (CSA0625CC)

**METROPOLITAN**  
**UTILITIES DISTRICT**