

HomeServe®

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PERMIT NO. 5003



HomeServe®

For Residential Address:

<<MR. SAMPLE A SAMPLE_XX>>
<<MAIL_ADDRESS1_XXXXXXX>>
<<MAIL_ADDRESS2_XXXXXXX>>
<<MAIL_CITY_XX, ST ZIP>>



Date	<<Month XX, XXXX>>
Response Requested by	<<Month XX, XXXX>>

Plan Member Since:
<<Member_YR>>
Recommended Coverage:
Interior Plumbing and Drainage System Coverage

Part 2

Re: Interior Plumbing and Drainage Information for <<Serv_Address1_XXXXXX>>

<<Sample Sample_XXXXXXX>>,

Your interior plumbing and drainage lines continue to age and can be affected by normal wear and tear. You are currently not enrolled in Interior Plumbing and Drainage System Coverage from HomeServe, which is available to eligible homeowners. Because you own these lines, you are responsible for repairs in the event of a sudden breakdown. We are writing to you to provide you with an opportunity to accept protection against the costs of covered repairs if these lines break down. Your interior plumbing and drainage lines are primarily affected by aging and normal wear and tear. **If these lines require replacement, it may cost you hundreds of dollars.**

Benefit Review:

Homeowner: <<Sample Sample_XXXXXXX>>
Location: <<Serv_Address1_XXXXXXX>>
<<Serv_City_XXX, Serv_State, Serv_ZIP>>
Benefit Amount: Up to \$5,000 annually with 2 service calls up to \$2,500 each for covered repairs
30-day waiting period includes a money-back guarantee

Without this *optional* protection, homeowners may be at risk for expensive interior plumbing and drainage line repair costs. For just \$12.99 per month, eligible homeowners can take action to help prevent the unexpected burden of high repair bills for aging interior plumbing and drainage lines. **Signature Required For Processing.**

Please respond today by signing, completing and returning the enclosed Acceptance Form to help protect your finances from the covered cost to repair your interior plumbing and drainage lines. Or call HomeServe at 1-833-397-0296. **For fastest processing of your coverage, visit www.PlansforOmaha.com and enter Offer Code: <<MatchbackID>>.**

KNOW YOUR RESPONSIBILITY

As a homeowner, you are responsible for the plumbing and drainage lines inside your home, and you will have to arrange and pay for any necessary repairs. This illustration shows the location of the plumbing and drainage lines inside your home. Also shown are repairs that are commonly performed on these lines and how much licensed and insured plumbers would typically charge.

Many homeowners do not know that basic homeowners insurance typically only covers things like property damage to your home, but not damage due to normal wear and tear to your plumbing and drainage lines. You are not covered with Interior Plumbing and Drainage System Coverage in the event of a breakdown.

A
Leaking
Wax Seal
\$218
Plan Members:
No Charge*

B
Leaking Supply
Pipe to Hot
Water Heater
\$318
Plan Members:
No Charge*

C
Repair/Replace
Burst Interior
Water Pipe (5 ft.)
\$295
Plan Members:
No Charge*

D
Blocked Drain
\$240
Plan Members:
No Charge*



*National average repair costs as of December 2024. No charge for covered repairs up to the benefit amount (max 2 calls/year).

**Please complete and return
in the postage-paid envelope**

**Call HomeServe at 1-833-397-0296 to
conveniently enroll over the phone**

**Visit www.PlansforOmaha.com for fastest
processing and enter offer code: <<MatchbackID>>.**

Important Coverage Information: Eligibility: To be eligible, you must own the residential single structure or a unit within a structure. You are not eligible if your home is a recreational vehicle or otherwise intended to be moved; your property is used for commercial purposes; you know of any current problems with your interior plumbing and drainage lines before enrollment; or your entire interior plumbing and drainage line is shared with a 3rd party or covered by a homeowners' association or the like. In IA, properties with more than 4 dwelling units are not eligible. Benefit Details: Coverage provides, up to the applicable benefit limit, to repair or replace the interior plumbing and drainage lines that have experienced an operational failure, for which you have sole responsibility, that are damaged due to normal wear and tear, not accident or negligence. Not covered: Non-conforming drain lines; appliances, fittings or fixtures, vent stacks, pressure reducing valves, backflow prevention devices, fire suppression and other sprinkler systems, irrigation systems, distribution piping such as for radiators and heating systems, condensate drain lines for cooling systems, pumps, or grinders, frozen pipes and damage from accidents, negligence or otherwise caused by you, others, wildlife or unusual circumstances. Costs on covered repairs may exceed the benefit limit, in which case you pay the difference between the cost and the benefit limit. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. Making a Service Call: Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period. Cancellation: Cancel your plan(s) any time by calling HomeServe at 1-833-397-0296 or visiting www.homeserve.com/cancel. If you cancel within 30 days of your start date, you will get a full refund (less benefits paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less benefits paid, where applicable). Renewal: The plan(s) is annual. Unless you cancel, your plan(s) automatically renews annually at the then-current renewal price with your same payment terms.

See full Terms and Conditions with complete coverage and exclusion details prior to enrolling by calling 1-833-397-0296 or going to www.PlansforOmaha.com. HomeServe is an independent company, separate from your local utility or community. If you would prefer not to receive solicitations from HomeServe, please call 1-833-397-0296.

E-Z Pay: A paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

ACCEPTANCE FORM

Please correct name and address information below, if necessary, before submitting.

<<Sample A. Sample_XXXXXX>>, <<Serv_Address1_XXXXXX>>,
<<Serv_Address2_XXXXXX>>, <<Serv_City_XXX, ST Zip>>

Please send my current/future agreements and any related documents to the e-mail address below. I can access and retain documents sent to my e-mail. I understand I can request a copy of my contract, update my e-mail address, or change my communication preference anytime by going online or calling HomeServe. By providing my phone number, I consent to receive account-related phone calls and text messages.

E-mail Address: _____

Phone #: _____

E-Z PAY (see back of letter)

Payment Schedule:

- ☐ \$12.99 per month
- ☐ \$38.97 per quarter
- ☐ \$155.88 per year

By signing below, I authorize HomeServe to use account information from the enclosed check to make electronic fund transfers to automatically initiate my first and future debits, plus any applicable taxes, to my bank account at the frequency and amount specified in the Payment Schedule in connection with my payments for Interior Plumbing and Drainage System Coverage. I understand my check will be converted to an electronic debit for my first payment, instead of deposited as a paper check. HomeServe will only notify me if the applicable tax rate changes, causing the preauthorized amount to differ by more than 10%. I understand this optional coverage is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel. I can cancel this contract any time at no additional cost, without obligation to make future plan payments, by calling 1-833-397-0296 or visiting www.homeserve.com. *Your Data:* See our homepage at www.homeserve.com. I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.

Reply ID:

<<2507XJLU8492BNEZ-xxxx>>

PLEASE REPLY BY: <<x/x/xxxx>>



For fastest processing scan here and enter Offer Code: <<MatchbackID>>.

.375"

<<MatchbackID>>

.25"

<<Mailcode>>

.375"

.25"

SIGNATURE (required)

<<customer_no>>

