

**Unknown Material
Water Service Line Notification**

May 20, 2024

«Send_to»
«MAILING_ADDRESS_2»
«OWNER_CITY»

SERVICE ADDRESS: «Service_Address»

This is a notification to all persons served by Metropolitan Utilities District (M.U.D.) at this service address. According to public records, you are the owner of the service address listed above and our records do not have a known material type for the water service line. Based on the age of the home, your water service line could be made of lead or galvanized piping.

M.U.D. is committed to providing safe, reliable and cost-effective water to your home. The Environmental Protection Agency (EPA) is requiring all water systems to notify both the person who owns the home and the people living in the home who could possibly have a water service line made of lead or galvanized pipe. The EPA sets limits on contaminants in drinking water. A Maximum Contaminant Level Goal (MCLG) is the level of contaminant below which there is no known or expected risk to health. The MCLG for lead is zero. In summary, per the EPA there is no safe level of lead in drinking water.

M.U.D. will be working with contractors to determine your water service line material type. Please visit <https://www.mudomaha.com/do-you-have-a-lead-service-line/> for more information about this program.

Lead is NOT present in the District's source (raw) water, the finished water that leaves our production plants, or in the water in our distribution system (mains). Our water is tested more than 1,000 times a day. However, customers who own a water service line made of lead or have plumbing that includes lead solder may have lead entering the drinking water through the corrosion of plumbing materials.

On the back of this letter there is information about the health effects of lead, steps you can take to minimize exposure and information about the M.U.D. Lead Service Line Replacement Program: **Detect. Correct. Protect.** M.U.D. will **detect** where all the lead service lines are in our system, **correct** the issue by replacing these lines at no direct cost to homeowners and **protect** our customers from lead in drinking water. While M.U.D. is replacing lead and galvanized service lines to mitigate potential health concerns to our customers, the water service line remains the responsibility of the property owner.

You do not need to do anything at this time. M.U.D. will notify you when we will be at your property to discover if the water line material is lead or galvanized piping. For more information on the Detect. Correct. Protect program, please visit www.mudomaha.com/lead. M.U.D. will need your preferred method of contact for this program. To update this information, please follow the instructions on the website above.

If you have any questions or concerns, our contact information is on the back page of this letter.

Respectfully,

Metropolitan Utilities District



Scan the QR Code for more information about Lead and Drinking Water and our Lead Service Line Replacement Program.

What are the health effects of lead?

There is no safe level of lead in drinking water. Exposure to lead in drinking water can cause serious health effects in all age groups, especially pregnant people, infants (both formula-fed and breastfed), and young children. Some of the health effects to infants and children include decreases in IQ and attention span. Lead exposure can also result in new or worsened learning and behavior problems. The children of persons who are exposed to lead before or during pregnancy may be at increased risk of these harmful health effects. Adults have increased risks of heart disease, high blood pressure, kidney or nervous system problems. Contact your health care provider for more information about your risks.

What are the sources of lead in drinking water?

Lead may enter the drinking water through homeowner-owned lead service lines, older faucets that have brass parts containing small amounts of lead or plumbing that includes lead solder.

What are the causes of elevated lead levels?

Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. When these lines are disturbed or corrode, leaching of lead into the drinking water may occur. M.U.D is responsible for providing high quality drinking water and removing lead pipes but cannot control the variety of materials used in plumbing components in your home.

What are the steps you can take to reduce exposure to lead in drinking water?

You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk.

- Lead levels increase over time as water sits in lead-containing plumbing materials and regular water usage in the building can reduce lead levels in drinking water. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes.
- Do not use hot water from the tap for drinking, cooking or preparing baby formula.
- Boiling water does not reduce lead levels.
- Regularly clean the aerators in your faucets.
- You may choose to have your child(ren)'s blood tested for lead. For more information, residents inside Sarpy, Washington, and Saunders counties, should consult your physician. Residents inside Douglas County may contact the Health Department at 402.444.7825 or consult your physician.

If you are concerned about lead in your water and wish to have your water tested, please call M.U.D. at 402.504.7029 between the hours of 7:30 a.m. – 5:15 p.m., Monday – Friday, or email us at lead@mudnebr.com.

How can I see if my home has a lead service line?

For more information on M.U.D.'s service line inventory please visit our interactive map at www.mudomaha.com/lead. If you disagree with the material categorization of your service line listed in the inventory, please contact us using the contact information provided above.

What programs does M.U.D. have to assist with replacement of these service lines?

Detect. Correct. Protect.

The M.U.D. Lead Service Line Replacement Program is a multi-year plan to replace all lead service lines at no cost to the homeowner. Priority will be given to areas with high concentration of lead service lines, underserved neighborhoods and collaboration with city projects to minimize disruption to streets. M.U.D. currently replaces all lead service lines when they are disturbed through our normal course of business or during Infrastructure Replacement projects. Please visit our website for more information.

More information on lead in drinking water, testing methods and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.

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