

FAQs CONTINUED

WILL M.U.D. TEST MY WATER FOR LEAD?

Yes. M.U.D. will test your water for lead if you have a “lead”, “galvanized” or “lead status unknown” service line per our interactive map. The tenant or homeowner can request a test by calling **402.504.7029** or emailing **lead@mudnebr.com**. Tests can be requested both before and after replacement.

If you have a “non-lead” or “non-lead material unknown” service line, M.U.D. will test your water for a fee. For the current price, please refer to the M.U.D. Billing Price Book. Please call **402.504.7029** or email **lead@mudnebr.com** to request a test kit.

Or, you can order a test from the Department of Health and Human Services for a small fee. To order a test, call **402.471.3935**. For more information, visit the website.

WHAT IF MY WATER LINE BREAKS BEFORE M.U.D. HAS SCHEDULED MY REPLACEMENT?

Call **402.504.7029** or send an email to **lead@mudnebr.com** to discuss next steps.

IF I DON'T HAVE A LEAD SERVICE LINE, DO I NEED TO WORRY ABOUT LEAD IN MY DRINKING WATER?

If the full service line is copper, it is still possible for customer owned lead-containing household fixtures and plumbing to elevate lead levels in your water. Learn more about tips to reduce your exposure to lead in drinking water at **mudomaha.com/lead**.



M.U.D. operates and maintains about 3,000 miles of underground pipes called water mains. Some water service lines into homes built prior to the 1940s could be made of lead.

Lead is NOT present in the District’s raw water, the treated water that leaves our water plants or in the water in our water mains. However, lead may enter a customer’s drinking water through these lead service lines, older faucets that have brass parts containing small amounts of lead or plumbing that includes lead solder.

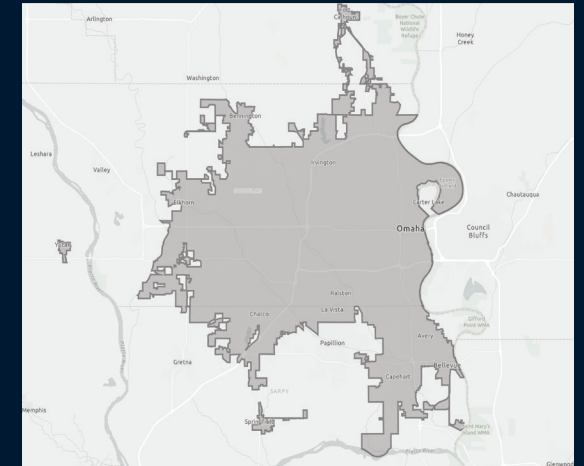


Scan the QR code or visit our website for more information.

 mudomaha.com/lead

Detect. Correct. Protect.

Lead Service Line Replacement Program



METROPOLITAN
UTILITIES DISTRICT

PROGRAM OVERVIEW & RESOURCES

Metropolitan Utilities District is committed to the removal of customer-owned lead water service lines within the communities we serve. This brochure will explain the health effects of lead, where they are located and what M.U.D. is doing to advocate on behalf of our customers.

Exposure to lead in drinking water may cause serious health effects in all age groups. Infants, children, and pregnant women are affected the most. According to the Environmental Protection Agency (EPA), there is no safe level of lead in drinking water.



M.U.D. is committed to protect our customers from lead in drinking water.



Lead water service line

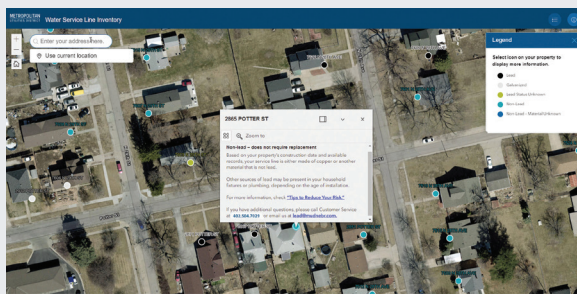
M.U.D. estimates there are less than 16,000 customer-owned lead service lines in our service area. The majority are located east of 72nd Street.

This is why M.U.D. is committed to our **Detect. Correct. Protect. Lead Service Line Replacement Program**. We will **detect** all of the lead service lines in our system, **correct** the issue with this program and **protect** our customers from lead in drinking water.

We have developed a multi-year plan to replace all lead service lines with new, lead-free pipes at no direct cost to the homeowner. M.U.D. has a goal to remove all lead service lines by the end of 2035.

M.U.D. will be taking a systematic approach by focusing on day care centers, disadvantaged communities, neighborhoods with a high concentration of lead service lines while coordinating with other construction activity.

Please visit our interactive map at mudomaha.com/lead to see if your home has a lead water service line.



Enter your address on our interactive map to see if your home has a lead service line.

FREQUENTLY ASKED QUESTIONS

IF I HAVE A LEAD SERVICE LINE, CAN I SCHEDULE MY REPLACEMENT?

No. M.U.D. will be developing the schedule and will reach out to you when we are coming to your neighborhood.

CAN I HIRE A CONTRACTOR/PLUMBER TO DO THE WORK AND SUBMIT IT FOR REIMBURSEMENT?

No. M.U.D. is working with multiple contractors/plumbers in the Omaha area to do this work. We must control the cost and rules for replacements, so we cannot allow the hiring of contractors outside of our program.

WILL MY YARD AND LANDSCAPING BE IMPACTED DURING THIS PROCESS?

The contractor and crew will dig up areas in the street, the curb, and/or your yard to access the pipes underground. Once the work begins on your street, the project duration will be about one to two weeks. Streets, sidewalks, lawns and landscaping may be affected; however, all will be restored at the end of the project and as weather permits.

IS THERE A MAP SHOWING PROJECT LOCATIONS?

Visit mudomaha.com/leadreplacement to view the project map.

IF M.U.D. IS REPLACING THE WATER MAIN IN FRONT OF MY HOUSE, WILL M.U.D. REPLACE THE LEAD SERVICE LINE AT THAT TIME?

Yes. You will not have to wait for the lead service line replacement program. If M.U.D. is replacing the water main, M.U.D. will replace all lead service lines attached to the main.

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