

NEW OPENING: VICE PRESIDENT, WATER OPERATIONS



METROPOLITAN

VICE PRESIDENT, WATER OPERATIONS

SALARY & BENEFITS

ANNUAL SALARY:

\$167,697 - \$251,546, and an attractive benefits package that includes:

RETIREMENT/PENSION:

Benefit based upon final pay and years of service. First 25 years of service = 2.15%, next 10 years of service = 1.00%, years over 35 = .50%. Cost shared by employee and the District.

HEALTH INSURANCE:

Medical, Dental, Vision Care and EAP benefits are offered by the District. These benefits are available to all regular full-time employees and their eligible dependents.

OTHER INSURANCE:

Group Life, AD&D, Long Term Disability and Supplemental Insurance

DEFERRED COMPENSATION:

Available to employees as an option including up to \$2,500 in annual matching contributions.

FLEXIBLE SPENDING ACCOUNT:

Health Care and Dependent Care flexible spending accounts offered.

PAID LEAVE BENEFITS:

Newly hired employees receive prorated vacation for first year of employment. In addition to vacation, full-time employees are eligible for sick leave, supplemental sick leave (after 1 year of service) and bereavement leave.

HOLIDAYS:

9 designated holidays per calendar year and 3 floating holidays (available January 1st following hire) per year.



SCAN THE QR CODE TO APPLY

Please contact Stephanie Keyser, Human Resources, with any questions: **402.504.7735** or **stephanie_keyser@mudnebr.com**

THE IDEAL CANDIDATE

Our next VP, Water Operations must be an excellent relationship builder who thinks well on their feet, is decisive, transparent and communicative. The ideal candidate will be a strategic leader with a solid understanding of water operations. The incumbent will be solutions-oriented with an excellent understanding of water utility operations and regulations, and a safety-focused professional who operates at the big picture level but keeps an eye on getting things done.

OUR NEXT VP, WATER OPERATIONS WILL...

- Oversee water operations for three water treatment facilities (including surface water and wellfield treatment plants), water quality, water supply and distribution, and central maintenance.
- Lead with a safety-first mindset by regularly demonstrating the value of safety through expectations, actions and communications.
- Represent the District to other governmental entities, water agencies, community groups and the public with a high level of professionalism and emotional intelligence.
- Foster excellent working relationships with staff, fellow members of the leadership team, the District President and the Board of Directors to be a strategic business partner for the organization.
- Focus on the big picture of how the Water Operations Department operates while having the background and knowledge to understand the day-to-day operations and details of the processes.
- Delegate effectively while keeping a handle on all aspects of the District's water operations initiatives to address challenges as they arise and find the best way to keep projects moving forward.

MINIMUM QUALIFICATIONS:

- Bachelor's Degree with preference given to Engineering, Chemistry, or Biology.
- Nebraska Grade I Water System Operator's Certificate or obtained within twelve (12) months of placement in position.
- Eight (8) years of experience in operation, planning and maintenance of a water treatment or water distribution system for a public water supply or other relevant experience will be considered.
- Seven (7) years of supervisory experience or ten (10) years of progressive responsibility with documented success leading short term and long-range projects/ activities providing employee coaching, feedback, and conflict resolution.
- Strong analytical and decision-making skills necessary to assume the daily responsibility for decisions, consequences, and results. Includes the ability to engage in regular decision making and to positively affect people, cost, and quality of service.
- Demonstrated knowledge of regulations applicable to water treatment and supply.

- Proficient with personal computers, tablets and/or other electronic devices including, but not limited to, enterprise-wide software (i.e., SAP) and Microsoft Office Suite (Excel, Outlook, PowerPoint, and Word).
- Ability to learn new or upgraded computer software as required.
- Excellent written and verbal communication skills, in English, to assist internal and external customers, co-workers and management professionally, regardless of provocation. This position routinely interacts with all levels of management as well as with Board members.
- Must have and maintain a valid driver's license.
- On call 24 hours a day, 7 days a week.
- Work is primarily performed in an office setting amid normal conditions of dust, odors, fumes, office lighting and noise with frequent visits to facilities and construction sites.
- This job is eligible for a hybrid in-office and work from home flexible work arrangement.



THE JOB

The Vice President, Water Operations of Metropolitan Utilities District (M.U.D.) is an at-will position that reports directly to the SVP, COO and oversees a staff of 140 and an approximate annual operating and Capital Improvement Project budget of \$103 million.

Under general direction, the VP, Water Operations is responsible for Division leadership to operate the District's water system. This includes capital and labor budgeting, operation and maintenance of the water treatment plants, pump stations, reservoirs, laboratories, valves, and hydrants; regulatory compliance with the Safe Drinking Water Act, Nebraska Department of Environment and Energy and other applicable regulations; and acting as the designated Water Operator for the District's water supply.

The VP, Water Operations will be a strategic leader who develops initiatives as well as the Construction Department's vision of organizational and operational success. This responsibility includes engaging with key stakeholders such as the Senior Leadership Team, customers, employees and the communities served by the District. As a member of the District's leadership team, the VP, Water Operations will collaborate with key stakeholders and provide leadership for implementation of District initiatives.

To effectively contribute to the objectives of the District, the Vice President, Water Operations is responsible to:

- Prioritize the health and wellbeing of District workforce by leading with a safety-first mindset.
- Fulfill all requirements of Title 179 as the designated Water Operator for the Metropolitan Utilities District of Omaha.
- Treat water to comply with the requirements of the Safe Drinking Water Act and State of Nebraska regulations.
- Comply with water quality requirements in the distribution system.
- Provide direction to and oversight of the functions of the Water Department. This includes, but is not limited to, water production, water quality, water distribution and water maintenance.
- Operate the three water treatment plants, reservoirs, pump stations and distribution system. Ensure sufficient quantities of water and adequate system pressures.
- Provide capital planning and construction oversight for all water

facilities to include plants, pump stations and reservoirs. Monitor the design and construction of new or upgraded facilities.

- Provide advance planning to meet new regulations, facility needs and coordinate related studies. Maintain knowledge of water regulations and upcoming rule changes. Provide comments to regulators and industry groups when appropriate as part of the regulatory process.
- Direct, manage and participate in the development and implementation of goals, objectives, policies, and priorities for assigned activities, projects, services, and functional areas within the Department. Ensure that all objectives are successfully met.
- Ensures a business continuity plan in case of emergency. Identify critical operations and risks into a business continuity plan. Develop and update the business continuity plan to safeguard assets during a crisis.
- Remain knowledgeable in water resource issues which affect the Missouri and Platte Rivers. Participate in industry committees and groups as appropriate.



- Chair the Water Rules Committee.
- Maintain communications regarding plant operations, status, problems and special conditions with staff and management.
- Inspect plant facilities
 and special projects.
- Review division reports and cost data.
- Prepare data and make recommendations to Management and the Board regarding purchases, projects, contracts, new requests, etc. and take action upon approval.
- Utilize all available personnel options including, but not limited to: interview and selection of applicants, performance evaluations, recommendations for changes to salary and identify appropriate skill level required to ensure uninterrupted work flow to maintain a staff that is engaged and productive.
- Develop talent: coach and mentor employees; support employee growth and development through leadership opportunities and professional development.
- Provide employees feedback through completion of performance appraisals and employee one-on-one meetings.

- Manage employee unacceptable behavior, poor work performance or policy violations, including the use of discipline when appropriate.
- Maintain financial oversight of budget or works with financial responsibility in mind. Provide budget guidance and direction and monitor cost control. Ensure activities, projects, services, and operations are completed within the scope, schedule, and budget.
- Plan for attrition through awareness of separation risks, crosstraining, employee development and succession planning.
- Fulfill responsibilities common to supervisory, professional, and administrative positions.
- Ability to adhere to the Collective Bargaining Agreement (CBA).
- Understand and comply with all pertinent District policies and procedures.
- Effectively manage stresses related to effectively completing the above referenced requirements.
- Perform a variety of other duties as assigned.

RELATIONSHIPS

In contributing to the objectives of the District, the Vice President, Water Operations is responsible for effecting constructive relationships with:

- Nebraska Department of Health and Human Services, Nebraska Department of Environment and Energy and other regulatory agencies.
- Trade and professional associations relative to regulatory changes, new technologies and industry trends to include the American Water Works Association.
- Internal and external stakeholders relative to water inquiries, complaints, projects, personnel and operations.
- Other public water suppliers and their operating personnel. These include but not limited to: City of Lincoln, City of Council Bluffs, Water One, Des Moines Water Works.
- Industry groups to include the Missouri River Public Water Supply Association, Water Works Management Workshop, and area Water Works Roundtable.
- Consultants, contractors, and suppliers relative to special studies or projects.

THE ORGANIZATION

Metropolitan Utilities District – also known as M.U.D. or the District – is a vital part of the Omaha metro area, providing life-essential natural gas and water services to more than 600,000 people. M.U.D. is the only metropolitan utility district in the State of Nebraska. We are a public utility and proud to be customer-owned.

The mission of the District is to provide safe, reliable and cost-effective natural gas and water services to our community. Our vision is to maintain our commitment to serve our community, while striving to become one of the nation's top utilities. We are driven by our core values of Safety, Reliability, Fiscal Responsibility and Organizational Excellence.

The District is governed by a board of seven directors, elected by our customerowners. The board generally meets the first Wednesday of the month. We have more than 800 employees who live and work in the communities we serve.

As the fifth largest public gas utility in the United States, we provide a product and service at rates that are lower than area investor-owned utilities and among the lowest in the Midwest. We serve natural gas to more than 230,000 customers in Omaha, Bennington, Fort Calhoun, Springfield, Yutan and Bellevue. In addition, we own and operate peak-shaving facilities including a liquefied natural gas plant and two propane-air plants.

We provide safe drinking water to more than 220,000 customers in Omaha, Bellevue, Bennington, Carter Lake, La Vista, Ralston, Waterloo and the Papio-Missouri Natural Resources District (which supplies water to Fort Calhoun). Our water meets or exceeds all state and federal standards for drinking water.

The District owns and operates three water treatment facilities and an extensive water distribution system capable of supplying potable water in excess of 300 million gallons per day. Our system includes 2,985 miles of water mains and we maintain more than 27,000 hydrants for fire protection.

M.U.D. also has an Operations and Construction Center Complex, which serves as the base for our construction, water and gas distribution, field services and other operational divisions.



OUR HISTORY

The Nebraska Legislature created M.U.D. in the early 1900s as a political subdivision of the state to provide water and natural gas to the metropolitan Omaha area.

Our first water treatment plant was built near the Missouri River in 1889 by a private company. Omaha received water and gas services from private water and gas companies until the citizens of Omaha became dissatisfied with high costs, constant ownership changes and poor service, and voted to take control and ownership of their utilities. The Legislature created the Metropolitan Water District in 1913.

Five years later, state senators authorized the City of Omaha to assign the responsibility for operation of the gas system to the Metropolitan Water District. The name was changed to the Metropolitan Utilities District on March 3, 1921.



HOME OF THE 2021 USL LEAGUE ONE CHAMPIONS OMAHA UNION



HOME OF THE COLLEGE WORLD SERIES



HENRY DOORLY ZOO & AQUARIUM



OLD MARKET – DOWNTOWN OMAHA



THE COMMUNITY

Omaha is a thriving community known for its constantly evolving dining and entertainment scene, friendly people and successful businesses. With a population of just under a half million citizens, we are a large metropolitan area that hasn't lost that midwestern charm.

Whether it's visiting the world-famous **Henry Doorly Zoo and Aquarium**, taking some swings at TopGolf or attending the latest community event, there is always something to entertain you and your family in the Omaha area. We are home to top-notch restaurants, entertainment districts and a growing craft brewery scene.

On any night of the week, there are several local and national acts performing at the **Orpheum Theater**, **Holland Performing Arts Center**, **Midtown Crossing**, **The Slowdown** or at a bar around the city.

The **Kiewit Luminarium** has more than 100 interactive exhibits and programs allowing visitors to dream, play, wonder and experiement. For the art lovers, local pieces can be viewed at the **Bemis Center for Contemporary Arts, El Museo Latino**, **Hot Shops Art Center** or the galleries in the Old Market.

If you're a sports fan, you're in luck! Those who enjoy America's favorite pasttime can experience the **College World Series** at TD Ameritrade Park or cheer on the **Omaha Stormchasers**, the minor league affiliate of the Kansas City Royals, at Werner Park. Omaha also the home of the 2021 USL League One Champion soccer club the **Omaha Union**.

To learn more about tourism offerings in the metro area, check out **visitomaha.com** and **gosarpy.com**.

You can enjoy the perks of a larger city without the high price tag. The cost of living in Omaha is **7%** lower than the national average, making it one of the most affordable places to live in the country with a typical home value of **\$277,069**. Omaha also has the lowest unemployment rate in America (**1.9%**) and is home to seven companies among the Fortune 500 and 1,000.

Wallethub recently ranked Omaha in the **Top 30** cities best cities for raising a family in the U.S., due to its great schools, housing affordability, low crime rate and ease of commuting. The metro also has a wonderful trail system for walkers, joggers, cyclists and cross-country skiers. The city recently introduced ORBT – **Omaha Rapid Bus Transit** – a service that unites smart technology and streamlined travel for faster, more frequent public transportation.

Bottom line? Whether you're looking to advance your career, raise a family or get a fresh start – Omaha has you covered.





