

February 2024

**Si desea más información
acerca este proyecto en
español, por favor llame al
402.554.6666**



GAS INFRASTRUCTURE REPLACEMENT

This project may require moving any inside gas meters to the outside of homes or businesses – all at no cost to you.

WHY

- Investing in your neighborhood.
- Part of M.U.D.'s Infrastructure Replacement Program.

WHEN AND HOW LONG

Work will begin soon; however, we are not able to give a specific start date due to unplanned delays such as weather, equipment, current projects or emergencies. Project duration is approximately one month, barring any unplanned delays.

WHAT YOU MAY EXPERIENCE

PRELIMINARY WORK marking gas services in the area

Technicians will be marking underground utility lines in your neighborhood. For your safety, please do not remove the flags or cover up paint markings.

DURING THE PROJECT gas main installation / reconnects

- Temporary lane restrictions or closures may exist – for the safety of everyone, please slow down when driving in the area.
- Streets, sidewalks, lawns, and landscaping may be affected; however, all will be restored at the end of the project and/or as weather permits.
- A series of small and large excavation pits to access the existing gas mains will be necessary. Generally, the larger holes on street corners will remain open for the duration of the project to make final connections at the end of the project.
- Trucks and equipment, gas pipe, safety fence and cones.
- *After gas mains have been installed*, work will begin to reconnect all homes and businesses to the new mains. This work will result in a hole near the street in front of each home or business to make the connection.

APPOINTMENTS requiring access to your home or business

- May require up to three (3) appointments – the first to coordinate the location of the new gas service and meter, and the others to:
 - reconnect your gas meter (M.U.D.)
 - relight gas pilots in your home or business (M.U.D.)
 - inspect sewer lateral service (Backlund Plumbing or Zoom Drain will contact you—the required inspection work is no cost to you.)
- **You will be contacted** in the upcoming future to schedule these appointments. We strive to work with your schedule and do what we can to find a time that is convenient for you.
- This work may result in a brief planned temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a M.U.D. technician after the interruption.

IMPORTANT TO NOTE

Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. We must have all gas services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation.

PPE

All staff have access to personal protective equipment and will use this equipment upon request.

QUESTIONS OR CONCERNS

Tina Gutschenritter 402.504.7770
CustomerSuccessTeam@mudnebr.com

Scan to watch a video on
what to expect during an
infrastructure replacement project



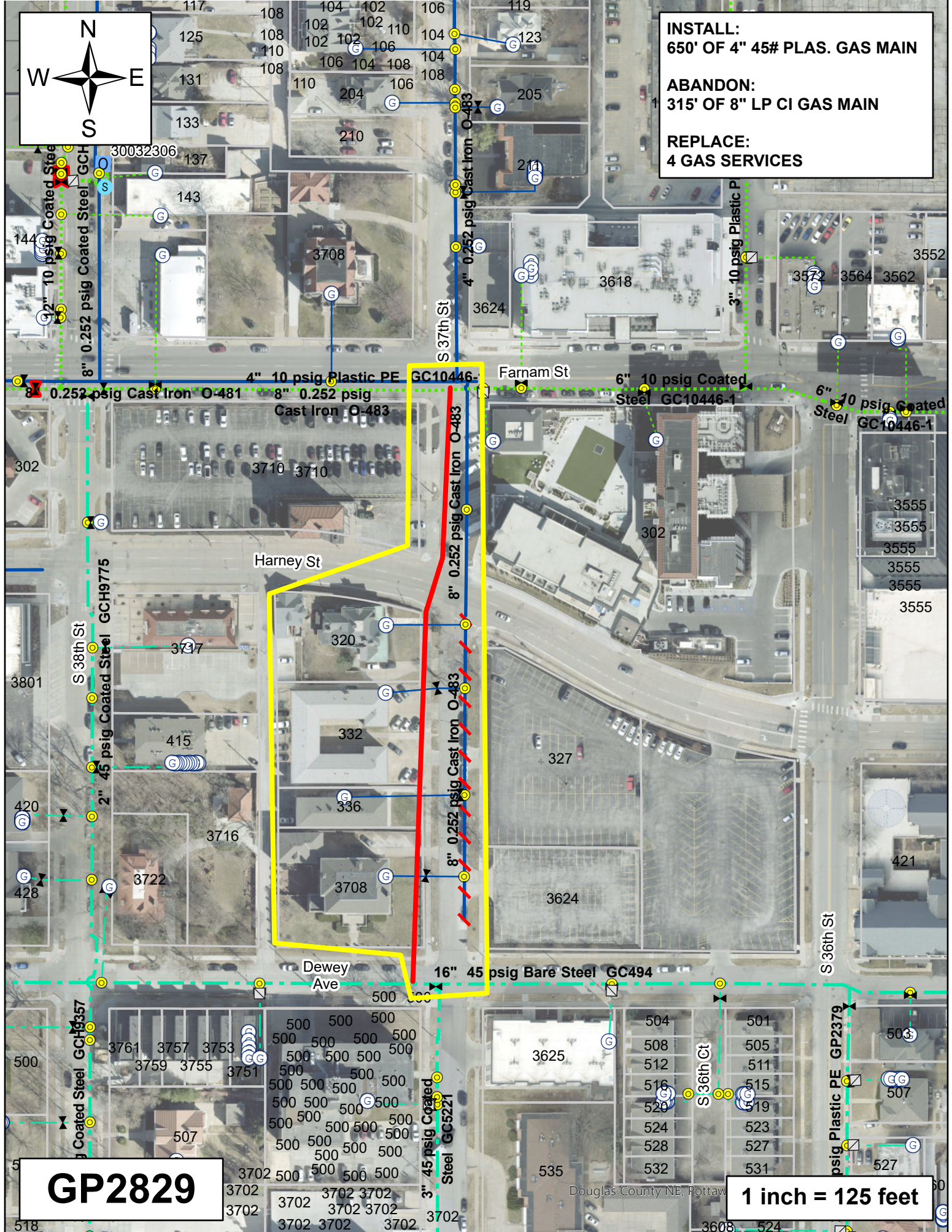
**SCAN
ME!**



INSTALL:
650' OF 4" 45# PLAS. GAS MAIN

ABANDON:
315' OF 8" LP CI GAS MAIN

REPLACE:
4 GAS SERVICES



GP2829

1 inch = 125 feet

Douglas County NE, Pottaw