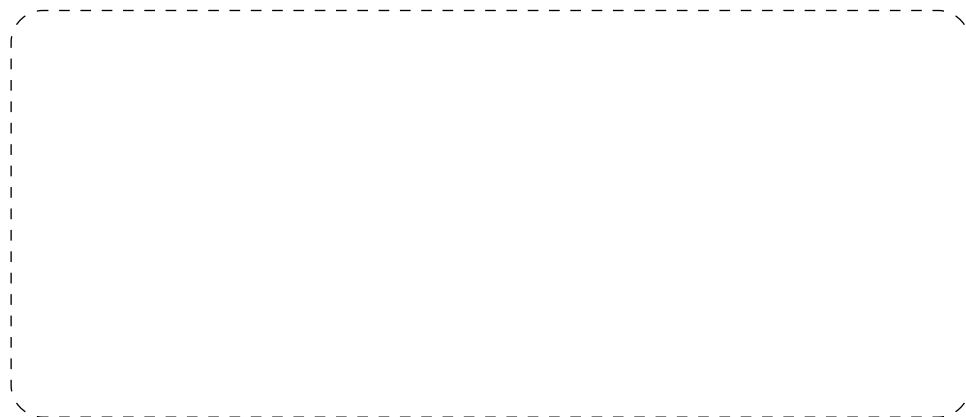


**METROPOLITAN** | HomeServe  
UTILITIES DISTRICT

PRSRT STD  
U.S. POSTAGE  
**PAID**  
MAILED FROM  
ZIP CODE 19612  
PERMIT NO. 5003



**Important Information Enclosed**

OJL-2310BD

#10 Outer Envelope (4.125" h x 9.5")  
Single Window: 5.0"w x 2.125"h  
Window placement: .875"L x .50"B  
Colors: 1/1; K / PMS Cool Gray 11U

**2023 Property Line Responsibility**

Re: Water Service Line for <<Serv\_Address1\_XXXXXX>>



**Response Requested**

<<MR. SAMPLE A SAMPLE>>  
<<MAIL\_ADDRESS1\_XXXXXX>>  
<<MAIL\_ADDRESS2\_XXXXXX>>  
<<MAIL\_CITY, ST ZIP>>

Date: <<x/x/xxxx>>



Response Requested by: <<Month XX, XXXX>>

<<Sample Sample>>,

Your property and any portion of the water service line buried underground from the property line to your house is your financial responsibility. **Metropolitan Utilities District customers** are being sent this information to inform them of their responsibility as a homeowner for the costs associated with water service line repairs.

**Because your water service line is currently not protected** from the costs of covered repairs with a plan from HomeServe, you can now select Exterior Water Service Line Coverage as soon as possible to get *optional* protection (coverage is based on an annual plan with an initial 30 day wait period). Metropolitan Utilities District has selected HomeServe\*, an independent company, to offer this valuable protection to you.

Take action today to accept coverage for the water service line on your property at <<Serv\_Address>>, and only pay \$4.49 a month for protection. See reverse for homeowner responsibility details.

Important Information for **Metropolitan Utilities District Customer: <<Sample Sample>>**:

Exterior Water Service Line Coverage  
Benefits Include: Up to \$10,000 per service call  
with multiple service calls annually for covered repairs  
<<30-day wait period includes a money-back guarantee>>  
No restrictions based on pipe age or material

**Take action now.**

It's still possible for eligible homeowners to get peace of mind and help protect their finances against the cost of unexpected water service line repairs. **Please reply today** by completing and returning the enclosed form. <<For faster processing, please visit [www.PlansMUDomaha.com](http://www.PlansMUDomaha.com) and enter Offer Code: <<Promo Code>> or call HomeServe at 1-833-805-6754.>>

To opt out of future mailings, please contact HomeServe at 1-833-805-6754 and select Option 2.

\*HomeServe USA Repair Management Corp. ("HomeServe"), with corporate offices located at 601 Merritt 7, 6th Floor, Norwalk, CT 06851, is an *independent company separate from the Metropolitan Utilities District* and offers this optional service plan as an authorized representative of the service contract provider, North American Warranty, Inc., 175 West Jackson Blvd., Chicago, IL 60604. Your choice of whether to purchase this service plan will not affect the price, availability or terms of service from the Metropolitan Utilities District. Metropolitan Utilities District and HomeServe entered into an agreement to introduce these plans to Metropolitan Utilities District's customers. See *eligibility requirements and coverage limitations in this package*.

**ACCEPTANCE FORM**

PLEASE CORRECT INFORMATION BELOW, IF NECESSARY, BEFORE SUBMITTING.

<<Sample A Sample\_xx, Serv\_Address1\_XXXXXX, Serv\_Address2\_XXXXXX, Serv\_City\_xx, ST Zip>>

By providing my e-mail address, I request that I be e-mailed my current and future agreements and any related documents, and I acknowledge that I can access these documents. I can change my preferences or request paper copies online or by calling HomeServe. The phone number and e-mail address provided below are good ways to reach me.

E-mail Address: \_\_\_\_\_ Phone #: \_\_\_\_\_

**E-Z PAY** (see back of letter)

Payment Schedule:  \$4.49 per month  \$13.47 per quarter  \$53.88 per year

By signing below, I authorize HomeServe to use account information from the enclosed check to make electronic fund transfers to automatically initiate my first and future debits to my bank account at the frequency and amount specified in the Payment Schedule, plus any applicable taxes, in connection with my payments for Exterior Water Service Line Coverage. I understand my check will be converted to an electronic debit for my first payment, instead of deposited as a paper check. *I understand this optional coverage is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel.* I can cancel the automatic payments and this contract any time at no additional cost, without obligation to make future plan payments, by calling 1-833-805-6754 or visiting [www.homeserve.com](http://www.homeserve.com). *Your Data:* See privacy policy at [www.homeserve.com/privacy](http://www.homeserve.com/privacy). I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.

Signature (required)

\_\_\_\_\_

<<customer\_no>>

Matchback ID Code:  
10pt OCR A Extended  
text box: 2.975" w, + clearance  
.375" from Left trim  
.375 from Bottom trim  
.25" clearance right and top  
magenta rule line and  
measurements do not print

2310\_JL\_BD\_W\_2310WZJL8486xNEZ.indd 1  
Flat size: 8.5" x 14"

Finished Size: 8.5" x 3.5"

Fold: Double Parallel Fold (Folds at 7", then 3.5")

Color: 1c/1c; Black / Black

Window Size:  
5.0"w x 2.125"h  
Window Placement:  
.375"L x .50" from fold

G2 & G3=ON,  
G1= 30-day wait  
period waived

G2 & G3=ON, G1= For faster processing,  
call HomeServe at 1-833-805-6754.

Perf 4.4375" from  
bottom after trim

14" long

folds at 3.5"

folds in half  
7"

2310WZJL8486xNEZ

2310\_JL\_BD\_W

folds at 3.5"

G2 & G3=ON, G1=OFF

folds and perf  
at 3.5"

8.5"

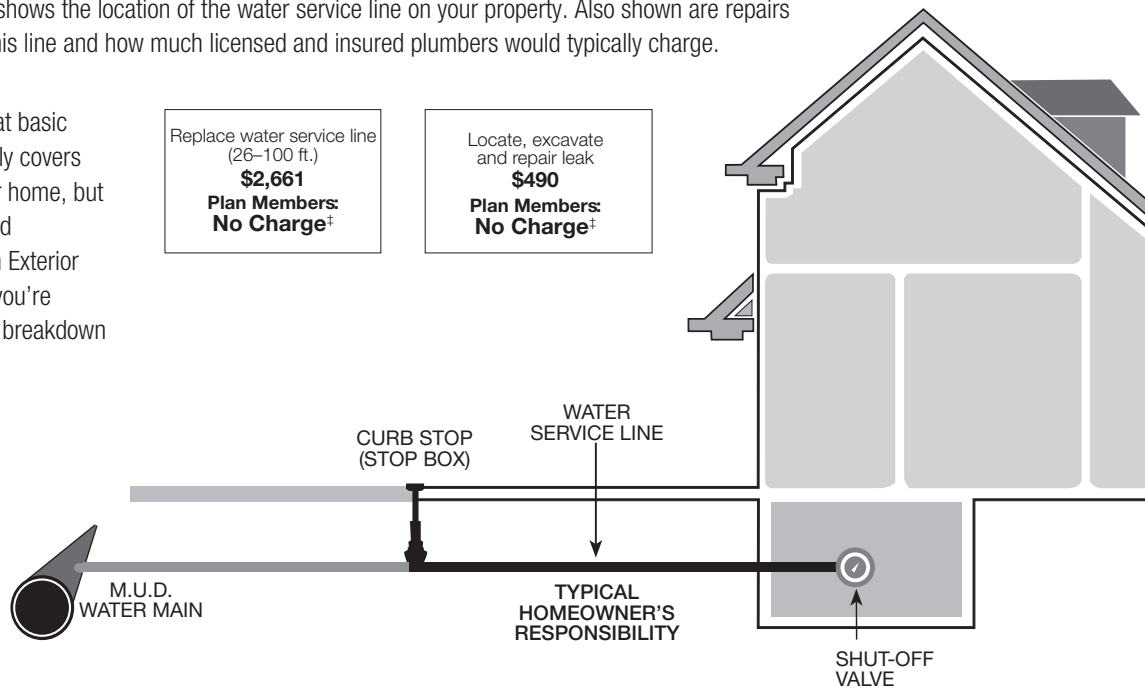
### You are Responsible for Repairs

As a homeowner, you are responsible for the water service line on your property, and you will have to arrange and pay for any necessary repairs. This illustration shows the location of the water service line on your property. Also shown are repairs that are commonly performed on this line and how much licensed and insured plumbers would typically charge.

Many homeowners do not know that basic homeowners insurance typically only covers things like property damage to your home, but not damage due to normal wear and tear to your water service line. With Exterior Water Service Line Plus Coverage you're protected in the event of a covered breakdown on your property.

Replace water service line (26-100 ft.)  
**\$2,661**  
Plan Members:  
**No Charge\***

Locate, excavate and repair leak  
**\$490**  
Plan Members:  
**No Charge\***



\*National average repair costs as of January 2023. No charge for covered repairs up to your service call benefit amount.

**PLEASE TAKE ACTION TODAY -- COMPLETE AND RETURN THE FORM,  
OR CALL 1-833-805-6754<< OR VISIT: [www.PlansMUDomaha.com](http://www.PlansMUDomaha.com)  
AND ENTER OFFER CODE: <<PROMO\_CODE>>>>**

**Important Coverage Information:** **Eligibility:** To be eligible, you must own both the residential single structure and the land it is located on. You are not eligible if your home is a recreational vehicle or otherwise intended to be moved; your property is used for commercial purposes; you know of any current problems with your exterior water service line before enrollment; or your entire exterior water service line is shared with a 3rd party or covered by a homeowners' association or the like. In IA, properties with more than 4 dwelling units are not eligible. **Benefit Details:** Coverage provides, up to the applicable benefit limit, to repair or replace an exterior water service line that has experienced an operational failure, for which you have sole responsibility, from your utility's responsibility or external wall of your well casing to the water meter or main shut-off valve inside your home that is damaged due to normal wear and tear, not accident or negligence. Repair or replacement of non-functioning stop boxes, shut-off valves, pressure reducing valves and backflow prevention devices is also covered. **Not covered:** Frozen lines, branch lines, any tanks or appliances and damage from accidents, negligence or otherwise caused by you, wildlife, others or unusual circumstances. Costs on covered repairs may exceed the benefit limit, in which case you pay the difference between the cost and the benefit limit. Additional exclusions apply. Disputes resolved by arbitration, without class action or jury trial, unless otherwise stated in your full Terms and Conditions. **Making a Service Call:** Your plan starts the day your enrollment is processed. There is an initial 30-day waiting period before you can make a service call, providing 11 months of coverage during the first year. Upon renewal/reactivation (if applicable), there is no waiting period. **Cancellation:** Cancel any time by calling HomeServe at 1-833-805-6754 or visiting [www.homeserve.com](http://www.homeserve.com). If you cancel within 30 days of your start date, you will get a full refund (less claims paid, where applicable). Cancellations after the first 30 days will result in a pro-rata refund (less claims paid, where applicable). **Renewal:** The plan is annual. Unless you cancel, your plan automatically renews annually at the then-current renewal price with your same payment terms.

See full Terms and Conditions with complete coverage and exclusion details prior to enrolling by calling 1-833-805-6754 or going to <<[www.PlansMUDomaha.com](http://www.PlansMUDomaha.com)>>. HomeServe is an independent company, separate from Metropolitan Utilities District. If you would prefer not to receive solicitations from HomeServe, please call 1-833-805-6754.

**E-Z Pay:** A paperless and stress-free way to pay for your coverage. Payments are automatically debited from the bank/checking account of your choice as your payment becomes due, at no additional cost.

fold

fold

**G2 & G3=ON,  
G1=OFF**

BlindPerf 4.4375" from  
bottom after trim

### CREDIT/DEBIT CARD

By signing below, I authorize HomeServe to charge my first and future payments, plus any applicable taxes, for Exterior Water Service Line Coverage to my credit/debit card at the frequency and amount specified in the Payment Schedule. I understand this optional coverage is based on an annual contract and will be automatically renewed annually on the same payment terms I selected at the then-current renewal price, plus any applicable taxes, unless I cancel. I can cancel the automatic payments and this contract any time at no additional cost, without obligation to make future plan payments, by calling 1-833-805-6754 or visiting [www.homeserve.com](http://www.homeserve.com). **Your Data:** See privacy policy at [www.homeserve.com/privacy](http://www.homeserve.com/privacy). I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions.

#### Payment Schedule:

- \$4.49 per month
- \$13.47 per quarter
- \$53.88 per year

VISA  MasterCard  DISCOVER NETWORK  AMERICAN EXPRESS  Exp. Date: / /

Signature (required)

Card Number:

### ANNUAL CHECK OR MONEY ORDER

I have enclosed my signed and dated check or money order for my annual payment of \$53.88 for Exterior Water Service Line Coverage. I understand this optional coverage is based on an annual contract and will be automatically renewed annually at the then-current renewal price unless I cancel or fail to pay. I can cancel this contract any time at no additional cost by calling 1-833-805-6754 or visiting [www.homeserve.com](http://www.homeserve.com).

**Your Data:** See privacy policy at [www.homeserve.com/privacy](http://www.homeserve.com/privacy). I agree I have read the coverage details in this package and confirm I am the homeowner, meet all other eligibility requirements, and understand the coverage limitations and exclusions. PLEASE MAKE PAYABLE TO HOMESERVE

Signature (required)

2310WZJL8486xNEZ

2310\_JL\_BD\_W

2310WZJL8486xNEZ

2310\_JL\_BD\_W

**G2 & G3=ON,  
G1=OFF**

folds at 3.5"

folds and perf  
at 3.5"

folds at 3.5"

folds in half  
7"

1.4" long