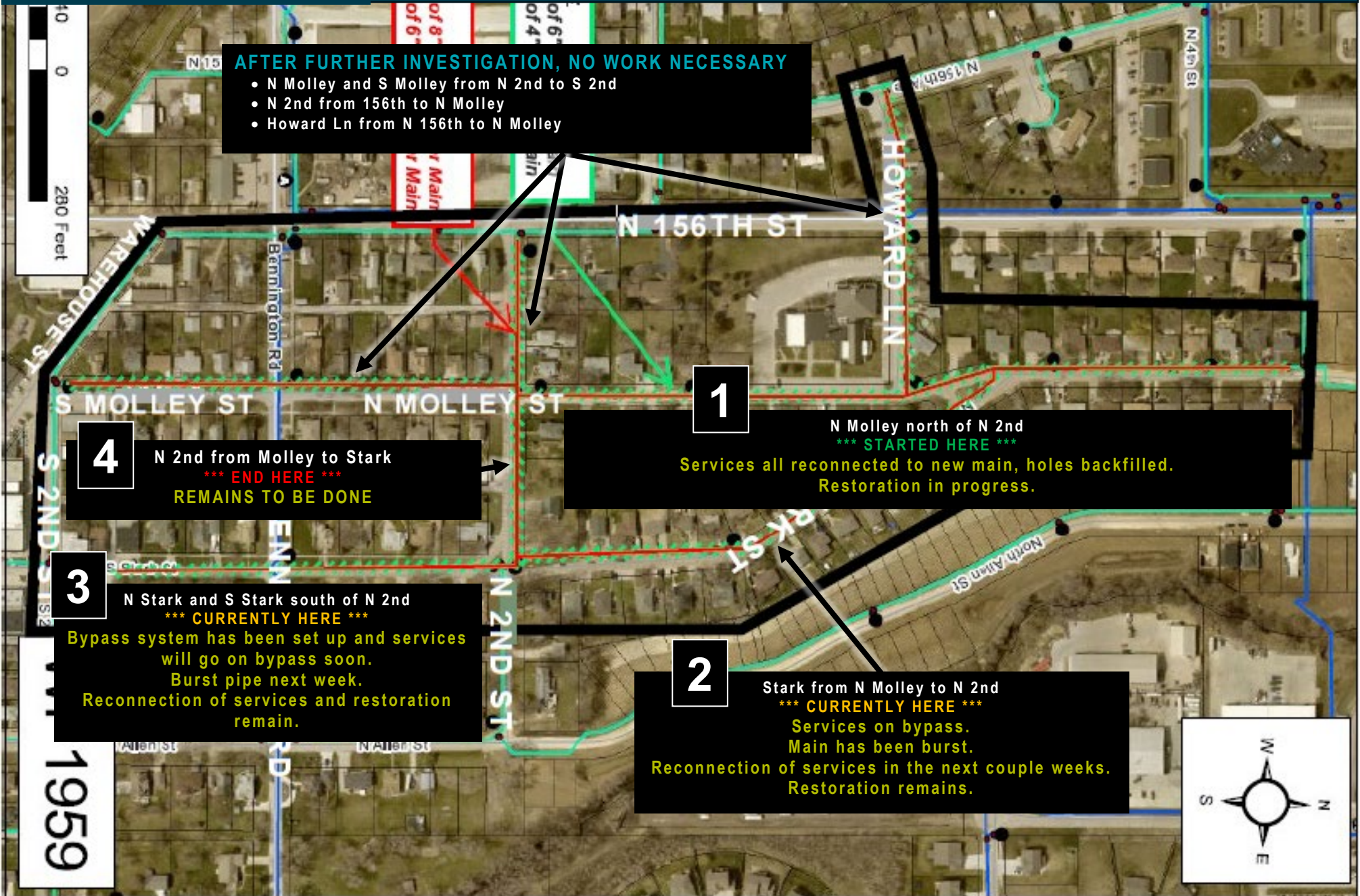


WP1959

UPDATE 9/20/2023

ANTICIPATED END DATE FOR WATER MAIN WORK
end of October 2023, barring any unplanned delays

Please keep in mind the site restoration may not be complete prior to **HALLOWEEN**. Please use caution when walking in project areas.



July 2023

**Si desea más información
acerca este proyecto en
español, por favor llame al
402.554.6666**



BENNINGTON WATER NOTIFICATION



Metropolitan Utilities District (M.U.D.) is committed to providing you with safe, reliable, cost-effective water service. During the current Water Infrastructure Replacement project in your area, some customers have experienced lower than normal available flows and some aesthetic issues with the water. We want to provide some insight and information addressing these concerns.

M.U.D. has started to move some of the customer-owned water service lines from the old main to the bypass water main. This bypass continues to provide water to the home while waiting for the work to be done on the new water main. During this process, we noticed some mineral buildup in the customer-owned water service lines. This mineral build-up is indicative of the prior water system. As we reconnect your home to the new main, M.U.D. will flush your water service line by running your outside hose bib to remove any loose particles. You will not need to be home during this process.

A recent water test of homes both on the bypass and those still on the existing water main show the water is safe and continues to meet and/or exceed all standards. M.U.D. will continue to test the water throughout the duration of this project. If you are experiencing any taste, color, odor issues with the water, we recommend you flush your water service line for at least 10 minutes prior to consuming the water.

While upgrading the water mains will result in improved water quality, this work may not result in a noticeable increase in pressure into your home. Water pressure is affected by several factors, including but not limited to, the size and material of the customer-owned exterior water service line from the main, the interior plumbing, and the elevation of the property in relation to the water tower. If you experience lower water pressures or aesthetics, you may need to contact a licensed plumber to discuss solutions.

If you have any questions or concerns, please contact our Customer Engagement department between the hours of 7:30am – 4:00pm, Monday through Friday.

Respectfully,
Metropolitan Utilities District

QUESTIONS OR CONCERNS

Scan for more info.

Email: CustomerSuccessTeam@mudnebr.com

www.mudomaha.com/ir

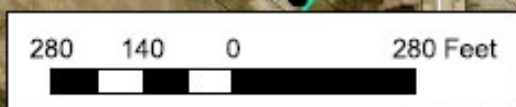
Contact: Tina Gutschenritter 402.504.7770





Abandon:
1,100' +/- of 6" CI Water Main
5,040' +/- of 4" CI Water Main

Install:
1,380' +/- of 8" HDPE Water Main
4,760' +/- of 6" HDPE Water Main



WP1959

June 7, 2023

**Si desea más información
acerca este proyecto en
español, por favor llame al
402.554.6666**



WATER INFRASTRUCTURE REPLACEMENT

This project may require the replacement of your water service line and meter to your home – all at no cost to you.

WHY

- Investing in your neighborhood by improving the integrity and reliability of the water system.
- To continue providing you with safe, reliable tap water by maintaining our water system as efficiently and cost-effectively as possible.
- Part of M.U.D.'s Infrastructure Replacement Program.

WHEN AND HOW LONG

Work will begin soon and continue into this fall. Target completion date is 2023, barring any unplanned delays. If we get into freezing weather, project has the possibility of being completed in 2024.

PROCESS USED = PIPE BURSTING

- M.U.D. utilizes pipe bursting which involves fracturing the existing cast iron main in place and simultaneously pulling new HDPE pipe into the existing underground water main. This process is faster and safer construction.
- Requires the existing water main be taken out of service.

WATER SERVICE INTERRUPTION(S)

During the project, you may experience a temporary water service interruption lasting four hours or less. Customers will be notified prior to any planned interruption.

TO PREPARE FOR A WATER INTERRUPTION

To continue using a tank-style toilet, fill containers with water and have a bucket nearby to scoop water into the toilet tank and fill about halfway **for each flush**.

Fill containers with water and keep on hand during the interruption to allow for handwashing and drinking.

AFTER A WATER INTERRUPTION

It is normal for air to be in the water lines after a water interruption; please run your COLD water for about 10 minutes to release the air.

QUESTIONS OR CONCERNS

Tina Gutsche Ritter 402.504.7770

CustomerSuccessTeam@mudnebr.com



mudomaha@mudnebr.com

WHAT YOU MAY EXPERIENCE

PRELIMINARY WORK installation of temporary water service

- To provide water service during this project, a temporary water service will be installed for each home or business near the existing water service tap.
- Temporary 2-inch piping will be installed along the ground on the side of the street where the current water main exists.
- Affected driveways will continue to have access by use of a temporary ramp that will be put in place.
- While the temporary water service is being installed, you may experience some minor service interruptions. An interruption could last one half hour or less.
- You will be notified prior to any planned interruption(s).

DURING THE PROJECT

- Fire protection will be provided by nearby in-service hydrants and the fire department has been made aware of the work.
- Temporary traffic lane restrictions – for the safety of you and all crews, please slow down when driving in the area.
- Streets, sidewalks, lawns, and landscaping may be affected; however, all will be restored after the project and as weather permits.
- A series of large excavation pits to access the existing water main will be necessary and may remain for the duration of the project.
- Trucks and equipment, water pipe, safety fence and cones will be seen throughout the project area.
- After the water main replacement work is complete, the temporary water system will be dismantled.
- M.U.D. will administer water quality and pressure tests throughout the project to ensure your water is safe and reliable.



Hydrants are generally in easement or Right of Way (ROW) and may be moved to accommodate the new main and meet all fire codes.

SCAN FOR MORE INFO.
ON PIPE BURSTING



August 31, 2022

**Si desea más información
acerca este proyecto en
español, por favor llame al
402.554.6666**



BENNINGTON WATER PRESSURE

Metropolitan Utilities District (M.U.D.) acquired the Bennington water system in 2000 at the town's request in part because Bennington's wells were no longer a dependable source of water. Since then, M.U.D. has made several improvements in Bennington which increased available flow to customers, improved water quality and significantly increased water volume available for fire protection.

- Extended a 16" main down 156th Street that supplies the water tower
- Extended a 12" main along Bennington Road east of 156th Street
- Replaced mains downtown

The Bennington water system is made up of two separate pressure zones (see reverse side for pressure map).

1 M.U.D. PRESSURE ZONE 3

The highest-pressure zone in M.U.D.'s system. Serves new construction areas and mains that can handle the pressure.

2 BENNINGTON PRESSURE ZONE

The water pressure available in this zone is lower than M.U.D. Zone 3. M.U.D. operates and maintains the water tower the same way Bennington did prior to the acquisition. The water pressure in the Bennington Pressure Zone has not changed – it is required to stay at its current pressure to match the capabilities of the Bennington water tower. We understand in certain areas customers are experiencing low water flows occasionally. These issues can typically be resolved by replacing and/or upsizing old interior pipes and service lines in the home. If you experience low flows and pressures, we encourage you to reach out to a licensed plumber to evaluate your plumbing system.

M.U.D. is investigating moving the Bennington Pressure Zone off the water tower which would allow increased pressure. But before such a change could be considered, significant replacement of the original Bennington water system is needed as well as main extensions and other improvements.

PROPOSED WORK

2023

Replace the older 4" and 6" cast iron mains north of 2nd Street and east of 156th Street with new 6" and 8" mains.

These upgrades will result in improved water quality and increase the volume of water available to those areas. However, this work may not result in a noticeable increase in pressure in homes. Water pressure is affected by several factors, including the size and material of the exterior service pipe from the main, the interior plumbing, and the elevation of the property in relation to the water tower. Customers may need to consider replacement of interior plumbing and up-sizing service lines to improve water flow into their homes if pressure and flow concerns persist.

While we continue to assess the situation and evaluate potential improvements for the future, we are asking for your help. Peak summertime usage can cause decreases in pressure and contribute to the overall situation. Part of this occurs in the early mornings, especially when many irrigation systems are programmed for Monday, Wednesday, Friday operation. One way to help is to balance the peak demand by adjusting your watering schedule.

PLEASE CONSIDER DOING THE FOLLOWING



EVEN numbered addresses

ODD numbered addresses



Tuesday – Thursday – Saturday or Sunday

Monday – Wednesday – Friday

