

August 2023

**Si desea más información  
acerca este proyecto en  
español, por favor llame al  
402.554.6666**



## **GAS INFRASTRUCTURE REPLACEMENT**

This project may require moving any inside gas meters to the outside of homes or businesses – all at no cost to you.

### **WHY**

- Investing in your neighborhood.
- Continuing to provide safe, reliable gas services by maintaining systems as efficiently and cost-effectively as possible.
- Increasing reliability as part of M.U.D.'s Infrastructure Replacement Program.

### **WHEN AND HOW LONG**

Work will begin very soon however we are not able to give a specific start date due to unplanned delays such as weather, equipment, current projects, or emergencies. This project is anticipated to take a few months to complete.

### **WHAT YOU MAY EXPERIENCE**

#### **DURING THE PROJECT gas main installation / reconnects**

- Temporary traffic lane restrictions—for the safety of you and our crews, please slow down when driving in the area.
- Streets, sidewalks, lawns, and landscaping may be affected; however, all will be restored at the end of the projects and/or as weather permits. Because the project will go into colder weather, restoration may not be completed until Spring.
- A series of small and large excavation pits to access the existing gas mains will be necessary. Generally, the larger holes on street corners will remain open for the duration of the project to make final connections at the end of the project.
- Trucks and equipment, gas pipe, safety fence and cones.
- *After gas mains have been installed*, work will begin to reconnect all homes and businesses to the new mains. This work will result in a hole near the street and a hole at the meter for each home or business to make the connection.

#### **PRELIMINARY WORK marking gas services in the area**

Technicians will be marking underground utility lines in your neighborhood. For your safety, please do not remove the flags or cover up paint markings.

#### **APPOINTMENTS requiring access to your home or business**

- May require up to three (3) appointments—the first to coordinate the location of the new gas service and meter, and the others to:
  - reconnect your gas meter (M.U.D.)
  - relight gas pilots in your home or business (M.U.D.)
  - inspect sewer lateral service (Backlund Plumbing or Zoom Drain will contact you – the required inspection work is no cost to you.)
- **You will be contacted** in the near future to schedule these appointments. We strive to work with your schedule and do what we can to find a time that is convenient for you.
- This work may result in a brief planned temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a M.U.D. technician after the interruption.

#### **IMPORTANT TO NOTE**

Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. We must have all gas services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation.

#### **PPE**

All staff have access to personal protective equipment and will use this equipment upon request.

## **QUESTIONS OR CONCERNS**

Scan for more info.

Email [customersuccesteam@mudnebr.com](mailto:customersuccesteam@mudnebr.com)

Project Website: [www.mudomaha.com/ir](http://www.mudomaha.com/ir)

Call Tina Gutschenritter 402.504.7770



