### PROJECT NUMBER WP1800

May 12, 2022

Si desea más información acerca este proyecto en español, por favor llame al 402.554.6666

WHY



WATER INFRASTRUCTURE REPLACEMENT

This project may require the replacement of your water service line and meter to your home – all at no cost to you.

- Investing in your neighborhood by replacing the water mains
- To continue providing safe, reliable water services by maintaining systems as efficiently and cost-effectively as possible
- Part of M.U.D.'s Infrastructure Replacement Program

## WHEN AND HOW LONG

Work will begin very soon and continue for several months, barring any unplanned delays.

# WHAT YOU MAY EXPERIENCE

## **PRELIMINARY WORK** marking utilities in the area

 A technician will be walking around the neighborhood flagging utility services.

### **DURING THE PROJECT** water main installation / reconnects

- Temporary lane restrictions—for the safety of you and the crews. please slow down when driving in the area.
- Streets, sidewalks, lawns, and landscaping may be affected; however, all will be restored as weather permits.
- A series of small and large excavation pits to access the existing water mains will be necessary. Generally, the larger holes on street corners will remain open for the duration of the project to make final connections at the end of the project.
- Trucks and equipment, water pipe, safety fence and cones
- After new water mains have been installed, work will begin to reconnect all homes and businesses to the new mains. This work will result in a hole near the street in front of each home or business to make the connection.

# **QUESTIONS OR CONCERNS?**



customersuccessteam@mudnebr.com

Call Tina Gutschenritter at 402.504.7770

# WATER SERVICE INTERRUPTION(S)

- All homes and businesses will need reconnected to the new water main
- This work may result in a brief interruption of your water service. •
- A typical interruption could be 4 hours or less.
- You will be notified prior to any planned interruption.

## TO PREPARE FOR A WATER INTERRUPTION

To continue using a tank-style toilet, fill containers with water and have a bucket nearby to scoop water into the toilet tank and fill about halfway for each flush.

Fill containers with water and keep on hand during the interruption to allow for handwashing and drinking.

## AFTER A WATER INTERRUPTION

It is normal for air to be in the water lines after a water interruption. Please run your COLD water for about 10 minutes to release the air.

# IMPORTANT TO NOTE

We must have all water services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation in getting this work done.



Hydrants are generally in easement or Right of Way (ROW) and may be moved to accommodate the new main location and meet all fire codes.

# FOR MORE INFO OR UPDATES:



mudomaha.com/infrastructure-projects

## Look for project updates on **mextdoor**