

Date: June 15, 2022  
Project No.: R2148  
Project Areas: N 25th St to N 36th St and  
Grebe St to Sharon Dr  
*see reverse side for project map*

Dear Metropolitan Utilities District Customer,

M.U.D. will soon be relocating gas and water mains in your neighborhood ahead of the City of Omaha's Forest Lawn CSO Project (OPW52470). More information about the City's project can be found here: <https://omahacso.com/projects/forestlawn>. Our work may require the replacement of the main, service and meter to your home or business. All work and appointments associated with this project are at no cost to you. Streets, sidewalks, lawns, and landscaping may be affected; however, all will be restored at the end of the project or as weather permits. The project area may experience possible traffic lane restrictions. For the safety of everyone, please slow down when driving in the area. If you have any questions or concerns, please feel free to reach out to me.

**Tina Gutschenritter, Customer Engagement**

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## GAS MAIN WORK

- This work may require up to three (3) appointments—the first to coordinate the location of the new gas service and meter, and the others to:
  - reconnect your gas meter (M.U.D.)
  - relight gas pilots in your home or business (M.U.D.)
  - inspect sewer lateral service (Backlund Plumbing or Zoom Drain will contact you—the required inspection work is no cost to you)
- **You may be contacted** in the upcoming weeks to schedule these appointments. We strive to work with your schedule and do what we can to find a time that is convenient for you.
- This work may result in a brief temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a M.U.D. technician after the interruption.

**PLEASE NOTE:** Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. We must have all gas services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation.

## WATER MAIN WORK

You may see excavation pits of various sizes, trucks and equipment, water pipe, safety fence and cones.

### WATER SERVICE INTERRUPTION(S):

- After the new main is installed, we must reconnect the homes and businesses to the new main.
- This work may result in a brief interruption of your water service.
- A typical interruption could be 4 hours or less.
- We will notify you prior to any planned interruption.

### TO PREPARE FOR A WATER INTERRUPTION

To continue using a tank-style toilet, fill containers with water and have a bucket nearby to scoop water into the toilet tank and fill about halfway **for each flush**.

Fill pitchers or pots and pans with water and keep on hand during the interruption to allow for hand washing and drinking.

### AFTER A WATER INTERRUPTION

It is normal for air to be in the water lines after a water interruption; please run your COLD water for about 10 minutes to release the air.



Hydrants are generally in easement or Right of Way (ROW) and may be moved to accommodate the new main location and meet all fire codes.



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