

METROPOLITAN UTILITIES DISTRICT

Date: November 2, 2021
Project No.: R2137 gas / R2077 water
Project Area: N 108th St; Decatur St to Burt St
see reverse side for project map

Dear Metropolitan Utilities District Customer,

M.U.D. will be replacing the gas and water mains in your neighborhood ahead of the City of Omaha road improvement project (<http://keepomahamoving.com/projects/108th-street-oakbrook-channel>). Our work may require the replacement of the main, service and meter to your home or business. All work and appointments associated with this project are at no cost to you. Gas main replacement work is scheduled to begin very soon and will continue for several months. Water main replacement work will begin after the gas work. Streets, lawns, and landscaping may be affected; however, all will be restored at the end of the project. The project area may experience possible traffic restrictions. For the safety of everyone, please slow down when driving in the area. If you have any questions or concerns, please feel free to reach out to me.

Tina Gutschenritter, Customer Engagement

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R2137 - GAS MAIN WORK

This work may require up to three appointments requiring access to your home or business – the first, to coordinate the location of the gas service and meter, and the others to:

- Reconnect or change the gas meter, if needed (M.U.D.)
- Inspect sewer lateral service, if needed (Roto-Rooter)
Roto Rooter will contact you. The required inspection work is no cost to you. We will attempt to coordinate this work to be done at the same time as the meter reconnection and relight.
- Relight gas pilots (M.U.D.) for any gas interruption(s)

If necessary, you will be contacted by our field inspector in the upcoming weeks to schedule these appointments. We strive to work with your schedule and try to find a time that is convenient for you. This work may result in a brief planned, temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during an interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a M.U.D. technician after an interruption.

PLEASE NOTE: Scheduling your appointments is critical, so the project can be completed. We must have all services switched to the new main in a timely manner. Your service may be disconnected if we are unable to complete the work at your home or business. We appreciate your cooperation.

R2077 - WATER MAIN WORK (after gas work)

You may see excavation pits of various sizes, trucks and equipment, water pipe, safety fence and cones.

WATER SERVICE INTERRUPTION(S):

- After the new main is installed, we must reconnect the homes and businesses to the new main.
- This work may result in a brief interruption of your water service.
- A typical interruption could be 4 hours or less.
- We will notify you prior to any planned interruption.

TO PREPARE FOR A WATER INTERRUPTION

To continue using a tank-style toilet, fill containers with water and have a bucket nearby to scoop water into the toilet tank and fill about halfway **for each flush**.

Fill pitchers or pots and pans with water and keep on hand during the interruption to allow for hand washing and drinking.

AFTER A WATER INTERRUPTION

It is normal for air to be in the water lines after a water interruption; please run your water for about 10 minutes to release the air.



Hydrants are generally in easement or Right of Way (ROW) and may be moved to accommodate the new main location and meet all fire codes.



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PROJECT AREA



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UTILITIES DISTRICT

R2137 gas
R2077 water