

Date: January 18, 2022
Project No.: R1933
Project Area: Ohio St to Bedford Ave and
N 66th St to N 72nd St
see reverse side for project map

Dear Metropolitan Utilities District Customer,

M.U.D. will be relocating sections of the gas and/or water mains in your neighborhood ahead of the City of Omaha's Clean Solutions for Omaha (CSO) sewer separation project—City work is scheduled to begin Spring 2023. Visit their website <https://omahacso.com/> for more info about this sewer project known as Cole Creek CSO 202 Phase 2 Sewer Separation.

Our work may require the relocation of the main, service and meter to your home or business. All work and appointments associated with this project are at no cost to you. Gas and water main relocation work is scheduled to begin very soon and will continue for approximately one year. Streets, lawns, and landscaping may be affected; however, all will be restored at the end of the project. The project area may experience possible traffic restrictions. For the safety of everyone, please slow down when driving in the area. For questions or concerns, please feel free to reach out to me.

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R1933- GAS MAIN WORK

You may see excavation pits of various sizes, trucks and equipment, gas pipe, safety fence and cones. *After mains are installed*, reconnections from homes/businesses to the new mains will take place.

This work may require up to three appointments requiring access to your home or business – the first, to coordinate the location of the gas service and meter, and the others to:

- Reconnect or change the gas meter, if needed (M.U.D.)
- Inspect sewer lateral service, if needed (Roto-Rooter or Backlund)
Roto Rooter or Backlund will contact you. The required inspection work is no cost to you. We will attempt to coordinate this work to be done at the same time as the meter reconnection and relight.
- Relight gas pilots (M.U.D.) for any gas interruption(s)

If necessary, you will be contacted by our field inspector in the upcoming weeks to schedule these appointments. We strive to work with your schedule and try to find a time that is convenient for you. This work may result in a brief planned, temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during an interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a technician from M.U.D. after an interruption.

PLEASE NOTE: Scheduling your appointments is critical, so the project can be completed. We must have all services switched to the new main in a timely manner. Your service may be disconnected if we are unable to complete the work at your home or business. We appreciate your cooperation.

R1933 - WATER MAIN WORK

You may see excavation pits of various sizes, trucks and equipment, water pipe, safety fence and cones. *After mains are installed*, reconnections from homes/businesses to the new mains will take place. This work may result in a brief interruption of your water service.

WATER SERVICE INTERRUPTION(S):

- A typical interruption could be 4 hours or less.
- We will notify you prior to any planned interruption.

TO PREPARE FOR A WATER INTERRUPTION

To continue using a tank-style toilet, fill containers with water and have a bucket nearby to scoop water into the toilet tank and fill about halfway **for each flush**.

Fill containers with water and keep on hand during the interruption to allow for handwashing and drinking.

AFTER A WATER INTERRUPTION

It is normal for air to be in the water lines after a water interruption; please run your **COLD** water for about 10 minutes to release the air.



Hydrants are generally in easement or Right of Way (ROW) and may be moved to accommodate the new main location and meet all fire codes.

