

May 6, 2022

Si desea más información
acerca este proyecto en
español, por favor llame al
402.554.6666



GAS INFRASTRUCTURE REPLACEMENT

This project may require the replacement of your gas service line and meter to your home—all at no cost to you.

CONTRACTOR



WHY

- Investing in the future by replacing the gas mains in your neighborhood
- To continue providing safe, reliable gas services by maintaining systems as efficiently and cost-effectively as possible
- Part of M.U.D.'s Infrastructure Replacement Program

WHEN AND HOW LONG

Work will begin soon and continue for several months, barring any unplanned delays.

WHAT YOU MAY EXPERIENCE

PRELIMINARY WORK marking gas services in the area

- One of our technicians will be walking around the neighborhood flagging gas services.

DURING THE PROJECT gas main installation / reconnects

- Temporary traffic lane restrictions—for the safety of you and our crews, please slow down when driving in the area.
- Streets, sidewalks, lawns, and landscaping may be affected; however, all will be restored as weather permits.
- A series of large excavation pits to access the existing gas mains will be necessary.
- Trucks and equipment, gas pipe, safety fence and cones
- After the gas mains have been installed, work will begin to reconnect all homes and businesses to the new mains—this work will result in a hole near each home or business to make the connection.

APPOINTMENTS requiring access to your home or business

- May require up to three (3) appointments—the first to coordinate the location of the new gas service and meter, and the others to:
 - reconnect your gas meter (M.U.D.)
 - relight gas pilots in your home or business (M.U.D.)
 - inspect sewer lateral service (Backlund Plumbing or Zoom Drain will contact you—the required inspection work is no cost to you)
- **You will be contacted** in the upcoming weeks to schedule these appointments. We strive to work with your schedule and do what we can to find a time that is convenient for you.
- This work may result in a brief temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a M.U.D. technician after the interruption.

YOUR APPOINTMENT CONTACT SR. CUSTOMER SERVICE TECHNICIAN DAVE at 402.504.7627

Our staff has access to personal protective equipment and will use this equipment upon request.



IMPORTANT TO NOTE

Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. We must have all gas services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation.

QUESTIONS OR CONCERNS?



customersuccessteam@mudnebr.com



Call Tina Gutschenritter at 402.504.7770

FOR MORE INFO OR UPDATES:



mudomaha.com/infrastructure-projects

Look for project updates on **nextdoor**

PROJECT AREA OUTLINED BELOW

