

August 10, 2022

**Si desea más información
acerca este proyecto en
español, por favor llame al
402.554.6666**



GLOBAL SUPPLY CHAIN ISSUES



M.U.D. and its contractor, PSC/Q3, have been working in your neighborhood on gas infrastructure replacement. However, **global supply chain issues** are now beginning to impact the timing of this work being completed.

Due to a shortage of gas service materials, this will cause delays for the work in your area.

Crews are working on tasks that utilize the materials on hand. We anticipate the delivery of more gas service materials in the late summer or early fall.

In the interim, our contractor will begin to restore sidewalks using temporary hard surface materials. When more material is acquired, our contractor will remove temporary surfaces and resume the project. When the entire project is complete, permanent restoration will occur. Depending on the timing and weather, this may not happen until next spring. This could include landscaping and seed and matting.

We apologize for this delay. Please know M.U.D. is working to minimize any setbacks and continues to procure materials. The project will resume when materials are acquired.

If you have further questions, please email or call.

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February 1, 2022

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GAS INFRASTRUCTURE REPLACEMENT

This project may require the replacement of your gas service line and meter to your home—all at no cost to you.

CONTRACTOR



WHY

- Investing in your neighborhood
- To continue providing safe, reliable gas and water services by maintaining systems as efficiently and cost-effectively as possible
- Part of M.U.D.'s Infrastructure Replacement Program

WHEN AND HOW LONG

Work will begin soon and continue for several months, barring any unplanned delays.

WHAT YOU MAY EXPERIENCE

PRELIMINARY WORK marking gas services in the area

- One of our technicians will be walking around the neighborhood flagging gas services.

DURING THE PROJECT gas main installation / reconnects

- Temporary traffic lane restrictions—for the safety of you and our crews, please slow down when driving in the area.
- Streets, lawns, and landscaping may be affected; however, all will be restored.
- A series of large excavation pits to access the existing gas mains will be necessary.
- Trucks and equipment, gas pipe, safety fence and cones
- After the gas mains have been installed, work will begin to reconnect all homes and businesses to the new mains—this work will result in a hole near each home or business to make the connection.

APPOINTMENTS requiring access to your home or business

- May require up to three (3) appointments—the first to coordinate the location of the new gas service and meter, and the others to:
 - reconnect your gas meter (M.U.D.)
 - relight gas pilots in your home or business (M.U.D.)
 - inspect sewer lateral service (Backlund Plumbing will contact you—the required inspection work is no cost to you)
- **You will be contacted** in the upcoming weeks to schedule these appointments. We strive to work with your schedule and do what we can to find a time that is convenient for you.
- This work may result in a brief planned temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a M.U.D. technician after the interruption.

YOUR APPOINTMENT CONTACT SR. CUSTOMER SERVICE TECHNICIAN DAVE at 402.504.0873

Our staff has access to personal protective equipment and will use this equipment upon request.



IMPORTANT TO NOTE

Scheduling your appointment(s) is critical so work in your area can proceed to completion and your service is not interrupted. We must have all gas services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation.

QUESTIONS OR CONCERNS?



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Call Tina Gutschenritter at 402.504.7770

FOR MORE INFO OR UPDATES:



mudomaha.com/infrastructure-projects

Look for project updates on **nextdoor**

GP2579

METROPOLITAN
UTILITIES DISTRICT

CONTRACTOR

PSC
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