

METROPOLITAN UTILITIES DISTRICT

Date: November 15, 2021
Project No.: GP2555
Project Area: 40th St to NW Radial Hwy and
Hamilton St to Cuming St
see reverse side for project map

Dear Metropolitan Utilities District Customer,

Metropolitan Utilities District (M.U.D.) continues to provide you with safe, reliable gas and water services by maintaining its system as efficiently and cost-effectively as possible. As part of M.U.D.'s Infrastructure Replacement Program, we will be replacing the gas mains in your neighborhood. The project may require the replacement of the main, service and meter to your home. All work and appointments associated with this project are at no cost to you.

Work is scheduled to begin very soon and will continue for several months. A technician from M.U.D. has been in your neighborhood marking gas services. Streets, lawns, and landscaping may be affected; however, all will be restored near the end of the project. This work may require up to three (3) appointments requiring access to your home or business – the first, to coordinate the location of the new gas service and meter, and the others to:

- Reconnect gas meter (M.U.D.)
- Relight gas pilots (M.U.D.)
- Inspect sewer lateral service (Roto-Rooter)

Roto Rooter will contact you. The required inspection work is no cost to you.

We will attempt to coordinate this work to be done at the same time as the meter reconnection and relight.

You will be contacted in the upcoming weeks to schedule these appointments. We strive to work with your schedule and do what we can to find a time that is convenient for you. This work may result in a brief planned temporary interruption of your gas service – a typical interruption could be four hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., stove, water heater, furnace/boiler, etc.). Gas pilots will be relit by a M.U.D. technician after the interruption.

PLEASE NOTE: scheduling your appointments is critical, so work in your area can proceed to completion and your service is not interrupted. We must have all services switched to the new main in a timely manner before taking the old main out of service. We appreciate your cooperation.

This project area may experience possible traffic lane restrictions. For the safety of everyone, please slow down when driving in the area. If you have any questions or concerns, please reach out to me.

Sincerely,

Tina Gutschenritter

Customer Engagement Representative

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PPE

All staff have access to personal protective equipment and will use this equipment upon request.



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