

METROPOLITAN UTILITIES DISTRICT

Date: July 16, 2021
Project Number: GP2501
Project Area: 31st Ave to 42nd St;
Grand Ave to Paxton Blvd
Contractor: PSC Q3 Contracting
see reverse side for map of project

Dear Metropolitan Utilities District Customer,

Metropolitan Utilities District (M.U.D.) continues to provide you with safe, reliable gas and water services by maintaining its system as efficiently and cost-effectively as possible. As part of M.U.D.'s Infrastructure Replacement Program, M.U.D. and contractor, PSC/Q3 Contracting, Inc., will be replacing the gas mains in your neighborhood. The project may require the replacement of the main, service and meter to your home. All work and appointments associated with this project are at no cost to you.

Work is scheduled to begin very soon and will continue for several months. You may see a M.U.D. technician in your neighborhood marking gas services. Streets, lawns, and landscaping may be affected; however, all will be restored. This work may require two (2) appointments requiring access to your home or business – the first, to coordinate the location of the new gas meter, and the second to:

- Reconnect gas meter (M.U.D.)
- Inspect sewer lateral service (Roto-Rooter)
Roto Rooter will contact you. The required inspection work is no cost to you.
- Relight gas pilots (M.U.D.)

You will be contacted in the upcoming weeks to schedule these appointments. We will strive to work with your schedule and do what we can to find a time that is convenient for you. This work may result in a brief planned temporary interruption of your gas service. A typical interruption could be 4 hours or less. Any appliance in your home or business that uses gas will not be available during the interruption (i.e., appliances, water heater, boiler, etc.). Gas pilots will be relit after the interruption.

PLEASE NOTE: scheduling your appointments is critical, so work in your area can continue and your service is not interrupted. We must have all services switched to the new main in a timely manner. We appreciate your cooperation.

This project area may experience possible lane restrictions. For the safety of the crews, please slow down when driving in the area. We understand this may cause an inconvenience to your day-to-day routine and wanted to give as much notice as possible to allow you time to prepare and adjust, if necessary. If you have any questions or concerns, please feel free to reach out to our Field Inspector.

Sincerely,

Julie Thacker

Customer Engagement

Email: julie_thacker@mudnebr.com

All staff have access to personal protective equipment (PPE) and will use this equipment upon request.



Q3 Contracting, a division of Primoris Services Corporation, is a publicly owned and operated construction contracting company that provides both specific and turnkey services for its customers in the gas, oil, electric and telecommunications industry. Their labor force is experienced and highly mobile.

Q3 Contracting's goal: To exceed all customer expectation with superior service, workmanship and innovative problem solving.

M.U.D.'s Field Inspector will be contacting you during business hours (7:00 am – 4:00 pm) to schedule appointments for your home or business. Always ask for identification and ensure technician is wearing a M.U.D. uniform. If you have questions or concerns regarding the project or your appointment, please call:

(402) 504-7627



M.U.D. Headquarters | 7350 World Communications Drive, Omaha, NE 68122-4041

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