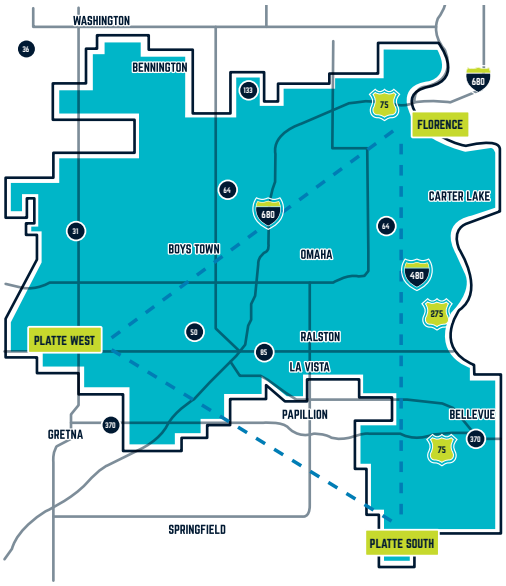
WATER FACT SHEET

RELIABLE, REFRESHING TAP WATER

The mission of the Metropolitan Utilities District (the District) is to provide safe, reliable and cost-effective water service to our community. A customer-owned utility, the District was created in 1913 as a political subdivision of the State of Nebraska. Our first water treatment plant was built near the Missouri River in 1889 and is still in operation today.

- We provide drinking water to the taps of more than 222,000 customer-owners in the metro Omaha area, including Bellevue, Bennington, Carter Lake, La Vista, Ralston, Waterloo and Papio-Missouri Natural Resources District (which supplies water to Fort Calhoun).
- Our water meets or exceeds all state and federal standards for drinking water.
- We own and operate three water treatment facilities and an extensive distribution system that is capable of supplying potable water in excess of 300 million gallons per day.
- The District's water rates trend mid-range nationally and regionally, ranking 16th lowest as measured by the average residential water bill reported in the annual Memphis Gas, Light and Water 2022 Bill Comparison Survey.



TRIANGLE OF RELIABILITY

Our community is fortunate to have several water sources, including the Missouri and Platte Rivers and the Dakota sandstone aquifer. Water is pumped from intakes and wells maintained by the District. We operate three water treatment facilities— Florence, Platte West and Platte South — forming a "Triangle of Reliability." This system provides a reliable water supply while allowing the District to take facilities off line as needed for system improvements.

We also operate and maintain more than 3,000 miles of distribution mains to deliver an average of 90 million gallons of water per day to the community, and we maintain more than 27,000 hydrants for fire protection.

WATER QUALITY TESTING AND REPORTING

Our treatment facilities use processes to soften, clarify, filter and disinfect the water to meet drinking water standards. Water Quality laboratory staff members perform more than 1,000 tests a day to ensure District tap water consistently meets or exceeds every federal and state requirement. The District publishes its annual Consumer Confidence Report at **mudomaha.com.** Customers may request a printed copy by contacting Customer Service at 402.554.6666.

INVESTING IN WATER INFRASTRUCTURE

The District's aging infrastructure, some of it dating back to the 1880s, is in need of repair or replacement. To improve system reliability, we began a program in 2008 to replace critical, aging water mains. We are working diligently to ensure a safe and reliable drinking water supply to our customer-owners, as well as safeguarding the system for future generations.

SCAN FOR MORE INFO

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