

METROPOLITAN **UTILITIES DISTRICT**

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For additional information:

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Metropolitan Utilities District warns customers to beware of holiday scammers

Omaha, Neb.— This holiday season, Metropolitan Utilities District (M.U.D.) customers are reporting scam activity including people claiming to be with the utility company in person or over the phone.

M.U.D. urges customers to be vigilant and reminds them that all M.U.D. employees are required to carry photo I.D. cards and most wear a uniform. If someone comes to your door claiming to be with the gas or water company:

- Ask to see their M.U.D. photo I.D.
- If you have questions or want to confirm the purpose of a worker at your door, call Customer Service. During regular business hours call 402.554.6666 and after hours call 402.554.7777.
- If the person is unable to produce valid I.D. or if you feel threatened, do not let the person in and call the police or 911.
- Remember, M.U.D. does not collect money from customers at their homes or businesses.

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About Metropolitan Utilities District: The mission of the Metropolitan Utilities District, headquartered in Omaha, Nebraska, is to provide safe, reliable and cost-effective natural gas and water services to our community. The District is the fifth largest public natural gas utility in the United States, serving more than 232,000 customer-owners in Omaha, Bennington, Fort Calhoun, Springfield, Yutan and Bellevue. The District also provides safe, high quality drinking water to more than 218,000 customer-owners in Omaha, Bellevue, Bennington, Carter Lake, La Vista, Ralston, Waterloo and the Papio-Missouri Natural Resources District (which supplies water to Fort Calhoun). M.U.D.'s drinking water meets or exceeds all state and federal standards. For more information, visit www.mudomaha.com.