There have been some updates to M.U.D. turn on charges for Defaults/Owners.

**TURN ON or TURN OFF CHARGES:**

- Regular, Read & Leave On, MUD Tech comes out to read meters(s) 44.00
- Regular, Turn-On, Next Day MUD Tech comes out to read and Turn-on 95.00
- Priority Service Turn-on Same Day-MUD Tech come out to read and Turn-on 120.00
- Regular, Customer read, No MUD Trip & No Pro-rate **No Charge**
- Pre-Authorized-MUD reads-Defaults 44.00
- Pre-Authorized-Owner reads-Defaults **No Charge**
- Default Notification/Revert Letter **Additional** 2.00
- Landlord Letter of Credit 7.00
- Unauthorized Turn on by customer/default 120.00
- Apartment Ownership:
  - Per Turn-on 95.00
  - Maximum per apartment address 206.00
- Turn-on Charge, same day/next day CNP (Restore after non-payment) 120.00
- Additional Fee for lock removal after unauthorized turn-on 44.00
- Damage to Gas/Water Meter Lock 57.00

**MONTHLY MANUAL READ FEE-NEW Customers electing not to have their meter changed to ERTS** 25.00

**REPEAT CGI(Could not get in)CHARGE**

- First trip, if CGI No Charge
- Second trip, if CGI 64.00
- Subsequent trip, if CGI - each additional trip 64.00

A customer will be billed a repeat CGI charge when a MUD Tech did not get access on the first or second trip and **ONLY** when the MUD Tech has met their appointment time within a **four-hour** time frame.

**WATER STOP BOX SHUT OFF REQUESTS**

- Emergency turn off No Charge
- Customer’s convenience turn on/turn off 95.00
- Turn on following emergency 95.00
- Locating Water Stop Box T&M
- Tracing out Waterlines-Commercial T&M
  - Minimum 119.00

For same day turn on for any other account other than for CNP (Restore after non-payment) accounts, it is $120.00 and $95.00 for the next day. If a **default’s tenant** has been turned off for non-payment, the default evicts that tenant, and then wants the services turned back on into their name; it is $120.00 for same day or and $95.00 charge for next day as MUD has to send out a Technician to get into the property to restore the service(s).

If a customer is turned off for non-payment, the turn on fee is $120.00 whether it is the same day or the next day.