

May 1, 2020

Locating of Private Service Lines

To Excavators of Omaha and Surrounding Areas:

Effective June 1, 2020, the Metropolitan Utilities District (“M.U.D.”) will no longer be locating private residential or commercial water service lines in response to locate requests issued to Nebraska811. These services have been provided by M.U.D. in the past as a courtesy, but M.U.D. does not own these facilities and therefore is not in the best position to identify their location.

According to the Nebraska811 Excavator Manual, the latest version of which can be found at <https://www.ne1call.com/resources/>, “Privately owned underground facilities are not required to be marked by representatives of One Call Member facility operators beyond the demarcation point of each facility.” On M.U.D.’s water system, the demarcation point is the corporation between the water main and the private water service line. M.U.D.’s responsibility for locating its water facilities therefore ends at the corporation.

The Nebraska811 Excavator Manual also states that, prior to excavating, “the excavator should be aware that privately owned buried facilities may exist within the work area. The excavator should inspect the work area for signs of private utilities and contact the private facility owner to verify the location.” Nebraska811 maintains a Private Line Locator Directory that can be utilized by excavators to identify locators capable of locating private utilities. The Directory is available at <https://www.ne1call.com/resources/private-line-locator-directory/>.

For more information about M.U.D., please visit www.mudomaha.com. For more information about Nebraska 811, visit www.ne1call.com. For any additional questions or clarification, please click this [link](#) to email. Please allow 7 to 10 business days for a response

Sincerely,



Steve Ausdemore
SVP of Safety, Security, and Field Operations