

2010 chairman



Jack Frost

Directors chose **Jack Frost** chairman of the board for 2010. He was first elected to the board in 1986, and was re-elected in 1992, 1998 and 2004.

David J. Friend was elected vice-chairman. He won election to the board in 2000 and was re-elected in 2006.

Other directors are: **Mary Kay Begley, Tim Cavanaugh, Tom Dowd, Mark Doyle** and **Amy Lindsay**.

The board meets at 9 a.m. the first Wednesday of every month at 1723 Harney St.

Gas, Water Emergencies
554.7777

Customer Service
(7:30 a.m. - 5:15 p.m.)

554.6666

On-line bill payment
<http://myaccount.mudomaha.com>

Digger's hotline
811



Help warm homes of our neighbors in February by placing your pocket change in “warm homes” canisters at Hy-Vee stores. The money will help disabled and older people on limited incomes pay utility bills.

“Warm Homes” is sponsored by M.U.D., Black Hills Energy, The Salvation Army and KETV.

Walk for Warmth, February 26

Plan to join the Third Annual Walk for Warmth, February 26, 6 p.m., at the Heartland of America Park. This wintry month was chosen to emphasize the effects of extreme weather on those who struggle to meet their energy needs.

Cost is \$20 per person. Company teams are welcomed. Register at www.heartlandwalkforwarmth.org.

Last year, the walk provided \$45,000 for energy assistance programs to help our older neighbors and the disabled pay utility bills. The continued funding of these programs is critical as requests continue to increase due to unexpected illness, lost jobs and difficult economic times.

The energy assistance programs are sponsored by Black Hills Energy, M.U.D. and OPPD. The American Red Cross, Salvation Army and United Way of the Midlands administer the programs.

Other sponsors to date include:

- Northern Natural Gas
- Pinnacle Bank
- Tenaska Marketing Ventures
- Blue Cross Blue Shield of Nebraska
- Lozier
- BP

Register today

www.heartlandwalkforwarmth.org

2010 budget

Water Bill

The average residential customer uses 96,000 gallons of water a year. *Does not include the two percent payment to cities or infrastructure charges.*

2009 water bill estimate = \$189.02

2010 water bill estimate = \$193.34

Gas Bill

The average residential customer uses an estimated 824 therms of natural gas a year, based on normal weather. *Does not include the two percent payment to cities or infrastructure charges.*

2009 gas bill estimate = \$672.87

2010 gas bill estimate = \$680.84

For commercial and industrial rates, see our website, www.mudomaha.com.

A 4-percent water rate increase became effective January 2. In addition, the water infrastructure charge for residential customers increased from \$2 to \$3.

The rate increase will generate an additional \$2.3 million a year in revenue to recover increased operating and maintenance costs and to finance the Platte West facility.

Directors also approved an approximate 1.2-percent gas rate increase instead of the proposed 3.3-percent increase. The gas service charge for residential customers increased \$1 January 2.

Water operations

The 2010 Water Operations budget is \$120.8 million compared to an estimated \$105.6 million estimated in 2009. The budget includes \$16.1 million for mains; \$7.5 million for other building and equipment; \$4.7 million for the Platte South Water Treatment Plant contact basin and \$1.8 million for the Florence Water Treatment Plant river wall repair.

Gas operations

The Gas Operations budget totals \$382.1 million compared to an estimated \$353.4 million in 2009. Major items in the Gas Operations budget include: \$10.4 million for services, meters and regulator equipment; \$9.1 million for mains; \$6.2 million to purchase the Elkhorn gas system and \$6 million to build a new construction center.

Also: \$4.9 million for other building and equipment; \$4 million to buy a building for a customer service center; \$3 million for vehicles; \$2.7 million for information technology software and equipment and \$1.9 million for peak-shaving facilities.

New construction center

Directors approved \$1.5 million for JEO Consulting Group to design a construction center at 120th and Military Sts. The facility will house approximately 75 employees and equipment for the gas and water infrastructure replacement program.

Construction is anticipated to begin in late 2010 and be completed by winter 2011-2012. The project is estimated to cost \$16.5 million.

Customer service center

The District may purchase a building to consolidate customer service, accounting and possibly meter reading functions and take advantage of lower real estate prices. A number of properties are under consideration.

M.U.D. has not expanded office space since 1969, although the number of employees has increased.

My drinking water \$1

Maintenance	.48
Debt service	.18
Depreciation and reinvest earnings	.12
Infrastructure replacement	.09
Electricity	.07
Chemicals	.04
Payments to cities	.02

My natural gas \$1

Natural gas	.73
Depreciation and reinvest earnings	.11
Operation and maintenance	.10
Infrastructure replacement	.04
Payments to cities	.02

Water rate comparisons

The annual cost of water for the average residential M.U.D. customer, who uses 96,000 gallons of water per year, is \$233.21. Listed below are costs for 96,000 gallons in various Midwest cities.

City and Annual Bill		% above M.U.D.
Kansas City	\$444.68	91%
Indianapolis	366.74	57%
Des Moines	338.11	45%
Council Bluffs	296.96	27%
Denver	282.79	21%
Memphis	263.56	13%
Cleveland	239.14	3%
M.U.D.	233.21	

Rate comparisons as of January 2, 2010. Includes service charge based on a 5/8-inch residential meter.

M.U.D.'s figure includes a \$3 per month infrastructure replacement charge and the 2 percent in-lieu-of-tax payment to cities.

Your meter measures water use in ccfs. These are shown as billing units on your statement. One ccf = 100 cubic feet of water or 748 gallons.

Gas rate comparisons for one therm of gas

According to the American Gas Association, M.U.D.'s residential gas averaged \$1.04 per therm in 2007. This is 20 percent lower than the national average of \$1.25 cents per therm.

Mid-Atlantic area	\$1.45
Missouri	1.30
Kansas	1.26
U.S. average	1.25
Pacific region	1.16
Iowa	1.14
Minnesota	1.08
Nebraska	1.08
M.U.D.	1.04

Rates include service charges.

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